

BLOCK ISLAND UTILITY DISTRICT



Fun was had by all as we proudly accepted the honor of being Grand Marshal of the 2026 4th of July Parade. All the employees and some family members rode in the power company float, which was followed by our partner, eWeather, and his friends and family. Despite the heat, we had no problems that took away from us enjoying the day.

BOARD OF COMMISSIONERS MEETING

JULY 23, 2026

4:00 PM

SEVEN COOPERATIVE PRINCIPLES

VOLUNTARY
OPEN
MEMBERSHIP

DEMOCRATIC
MEMBER CONTROL

COOPERATION
AMONG COOPERATIVES

AUTONOMY & INDEPENDENCE

MEMBER
ECONOMIC
PARTICIPATION

CONCERN
FOR THE
COMMUNITY

EDUCATION
TRAINING AND
INFORMATION





Meeting of the Board of Utility Commissioners

Thursday, July 23, 2026 @ 4:00 PM

THE MEETING WILL BE HELD AT THE TOWN HALL

1. Public Input
 - a) Entech Engineering Correspondence: MicroGrid Study
2. Commissioner's Report
 - a) Appoint Voting Delegate and Alternate for NRECA Regional Meeting
3. Review NRECA Member Satisfaction Survey
4. Receive Public Comment and Review and Act Upon By-Law Change re: Annual Meeting Date
5. Review and Act Upon Meeting Minutes: March 26, April 23, May 28, June 10, 2026
6. Review of the 2025 Strategic Plan
7. Treasurer's Report
8. President's Report
9. Entech Engineering: Request to revisit the exploration and reporting of the capabilities of the Smart Meter hardware and software to deliver more granular information for near real-time hourly data.
10. Update on Employee Housing Project Review

This agenda item may be held in closed session pursuant to RI § 42-46-5 (a1): Any discussions or considerations related to the acquisition or lease of real property for public purposes, or of the disposition of publicly held property, wherein advanced public information would be detrimental to the interest of the public.

Individuals requesting services for the deaf and hard of hearing must call (401) 466-5851 forty-eight hours before the meeting date.

Posted: Monday July 20, 2026, at 11:45 AM

Posted on: Secretary of State Website, BIBB, BIUD Facebook Page and Website
www.blockislandpowercompany.com

Meeting will be streamed live on Facebook at: <https://facebook.com/215584489195788>

AGENDA ITEM 1

PUBLIC INPUT

(SEE ENTECH ENGINEERING CORRESPONDENCE)

AGENDA ITEM 2

COMMISSIONER'S REPORT

(THIS PAGE INCLUDED FOR NOTES)

Jeffery Wright

From: Tracy Fredericks
Sent: Thursday, July 16, 2026 12:52 PM
To: Jeffery Wright
Subject: FW: Correspondence for Town Council, Coastal Resilience and BIPCo. Update of NREL Microgrid Study

Tracy Fredericks
Block Island Power Company
Northeast Association of Electric Cooperatives, Secretary
100 Ocean Avenue, P.O. Box 518, Block Island, RI 02807
Office: 401-466-5851

-----Original Message-----

From: Christopher Warfel <cwarfel@entech-engineering.com>
Sent: Thursday, July 9, 2026 9:23 AM
To: mmcginnes@newshorehamri.gov; Barbara MacMullan <bmacmullan@blockislandutilitydistrict.com>; Barbara MacMullan <bamacmullan@gmail.com>; maryjanelogan@aol.com; Ken Lacoste <kencheck6@verizon.net>; Tracy Fredericks <tfredericks@blockislandutilitydistrict.com>; Kathi and John O'Riordan <jfokto@me.com>
Subject: Correspondence for Town Council, Coastal Resilience and BIPCo. Update of NREL Microgrid Study

Please accept as correspondence.

I wanted to update you on where the Block Island Microgrid Study is presently. I had a online meeting with NREL yesterday to go over a preliminary draft. The study will go through at least two more reviews before it is released. I asked if we could receive a copy before the final draft for review by BIHB, TNS, and BIPCo as it can only improve the result. NREL agreed that this was a prudent course of action.

They have a very difficult job with this study as you can imagine. We have a confluence of many variables, with many assumptions needing to be made. It appears some of the data was incomplete and I am reviewing data based upon the ZEOS grant application to clarify certain logistics within the study.

I anticipate the final draft review in approximately two months.

Thank you, Chris Warfel BIHB

--
Christopher Warfel, PE
ENTECH Engineering, Inc.
PO Box 871, Block Island, RI 02807
(401) 447-5773

AGENDA ITEM 3
REVIEW NRECA 2026 MEMBER SATISFACTION SURVEY
PRESENTED BY JANE STANSTEAD OF NRECA

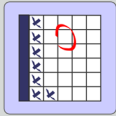
2026 Residential Member Survey Presentation

Block Island Utility District

July 24, 2026

Methodology and Analysis

METHODOLOGY



Data collected between April 27 and May 21.



Online Surveys:

- ☐ Email invitations sent to 779 members and a QR code for the survey was shared with members by the co-op.
- ☐ 556 emails opened (73%).
- ☐ 21 undeliverable.
- ☐ 149 surveys completed: 128 online (23% of those opened) and 21 through the QR code/survey link.

MOE **Margin of Error:** +/- 4.5 percentage points at the 95% confidence level. This means that a result of 50% in the survey may range between 45.5% and 54.5%.

Results are based on the current report with comparisons made to online results from the 2022 and 2024 studies and the Co-op Norms which are based on similar studies conducted by NRECA Market Research Services between January 2023 and December 2025.

Key Findings

What's Going Well

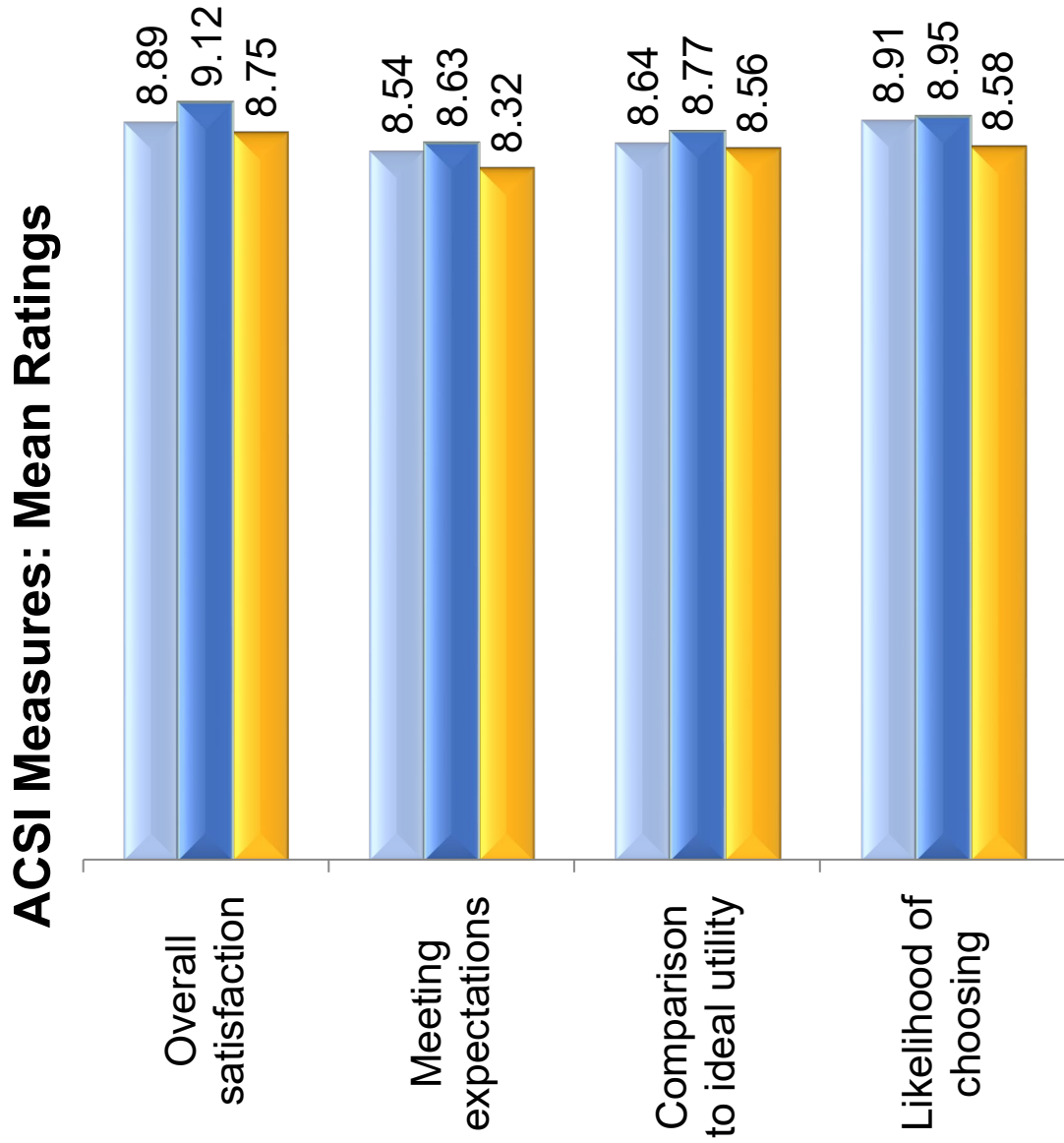
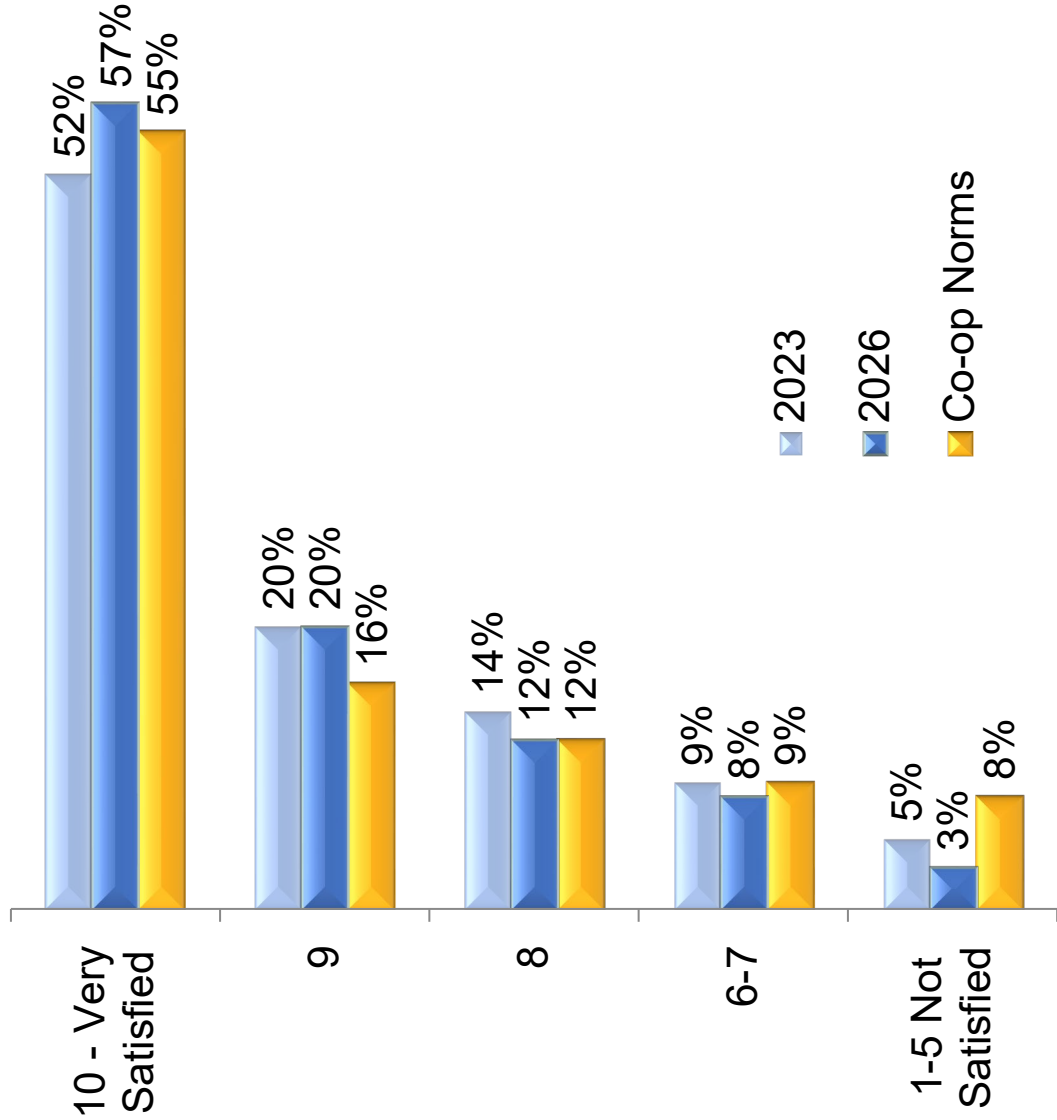
- Satisfaction – above the “excellent” threshold
- ACSI (87) and retention estimate (83%)
- 20 performance attributes – 17 “good”, 16 above “excellent” level
- Almost all consistent with or higher than Co-op Norms
- **Member Service** – strongest driver of satisfaction, expectations, loyalty, and trust in BIUD’s decision-making
- Member Loyalty Index (86) – upper end of the healthy range
- Trust in making balanced decisions – evaluated as “very good”, higher than 2023
- Two-thirds contacting BIUD say experience was “much better” than other utilities

What to Watch

- ❑ **Electric Cost** – a priority area for improvement, highly impactful, particularly expectations and balanced decision-making.
- ❑ Includes four lowest rated attributes, increases could drive improvements in overall perceptions

Member Satisfaction and ACSI

Member Satisfaction



ACSI and Retention Estimate



American Customer
Satisfaction Index



Touchstone Energy[®]
Cooperatives
The power of human connections[®]

ACSI:

2026: 87

2023: 85

Retention:

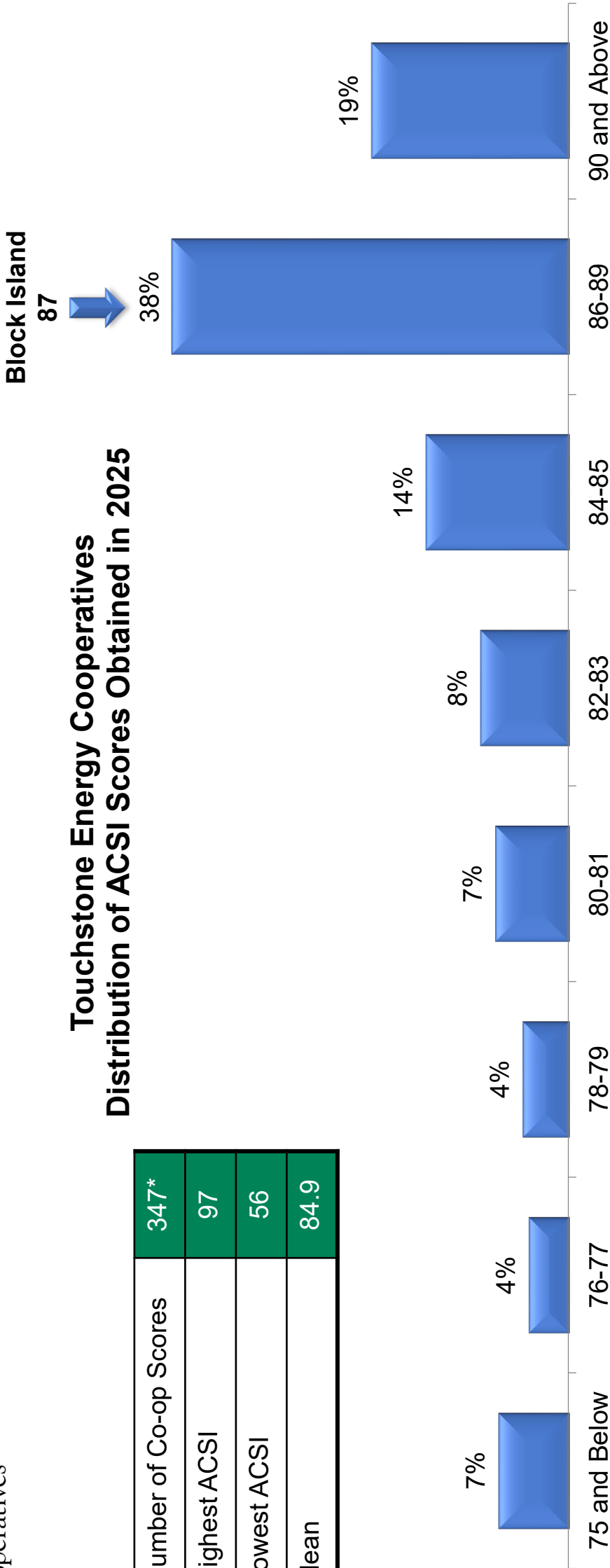
2026: 83%

2023: 81%

Your ACSI score is a benefit of your membership in Touchstone Energy

Touchstone Energy Cooperatives
Distribution of ACSI Scores Obtained in 2025

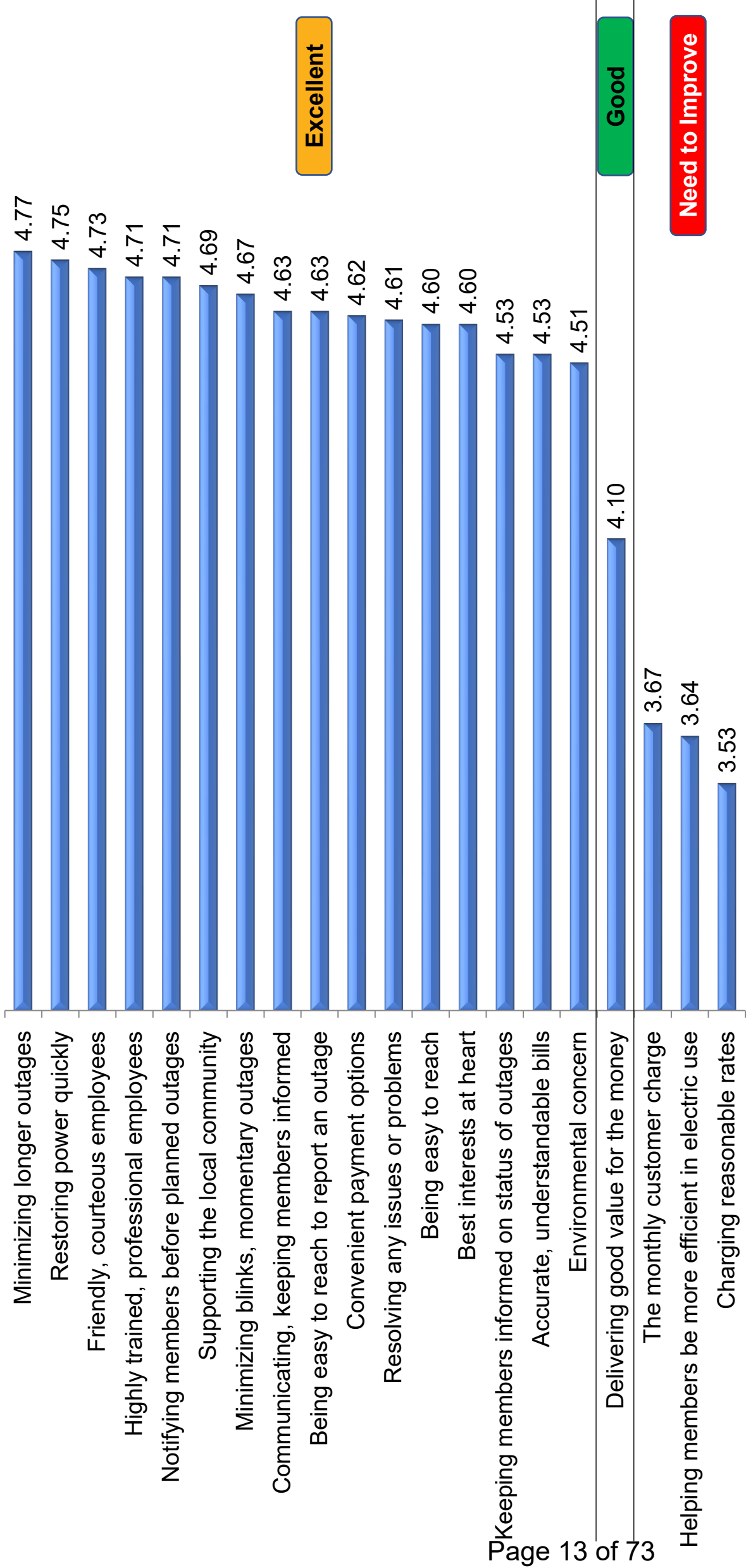
Number of Co-op Scores	347*
Highest ACSI	97
Lowest ACSI	56
Mean	84.9



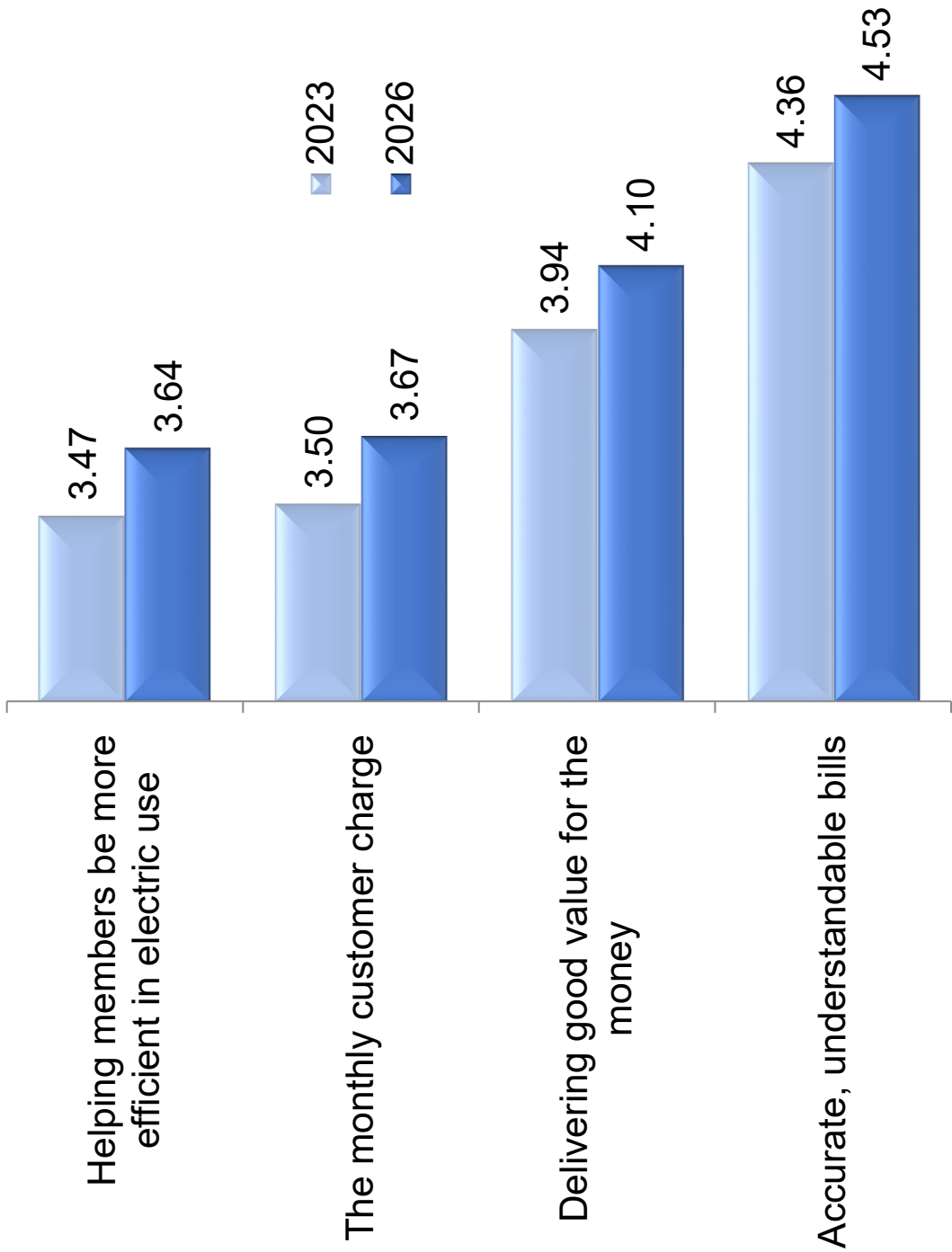
Your ACSI score is a benefit of your membership in Touchstone Energy

Performance Attributes

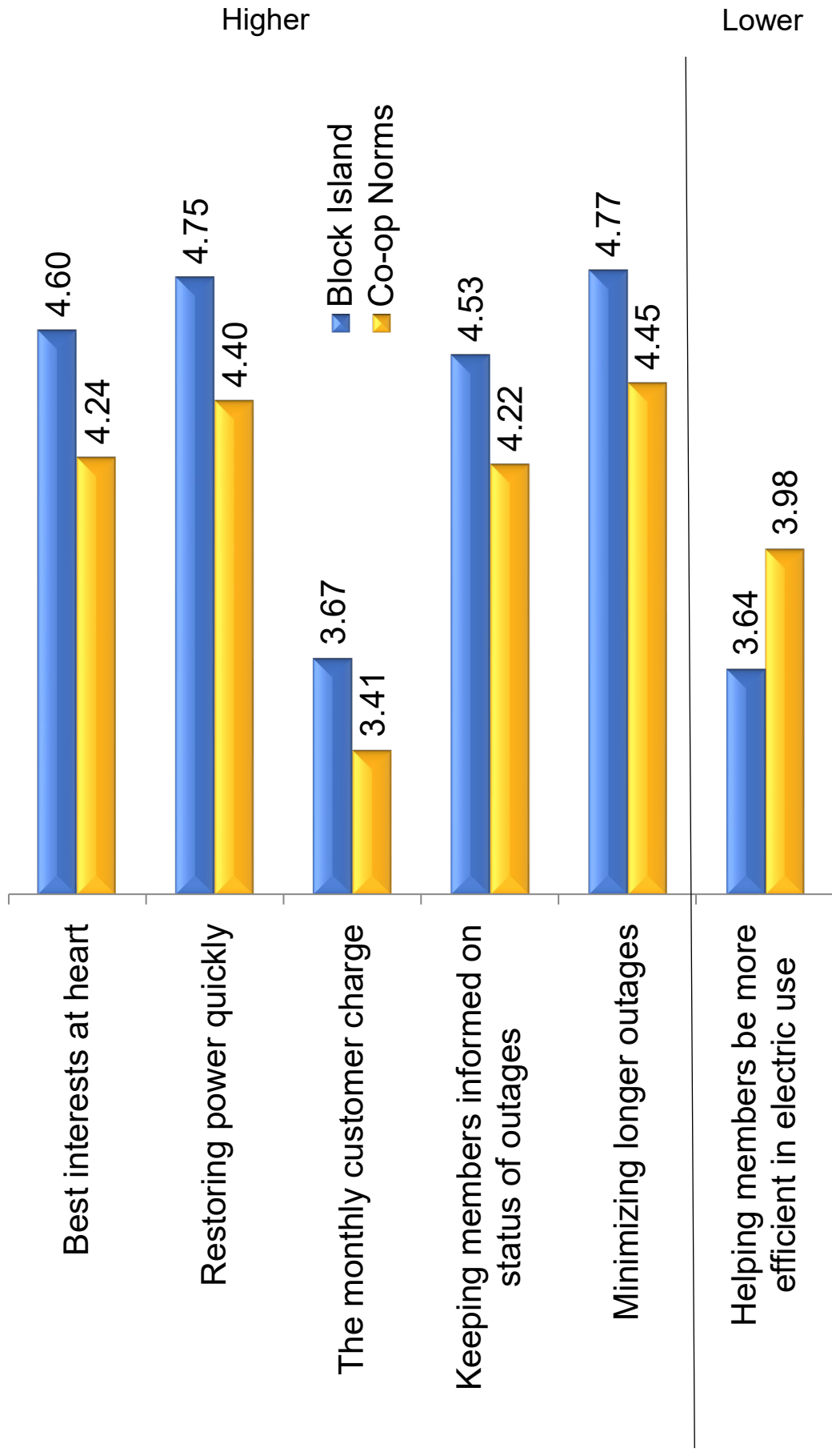
Performance Attributes



Trends: Comparisons to 2023



Benchmarks: Comparison to Co-op Norms



Factor Analysis and Key Drivers

Purpose of the factor model:

To simplify a large set of survey items into a few underlying themes that members naturally group together when forming opinions about the co-op.

Factor analysis:

Factor analysis was used to group the many service attributes into five core themes based on how customers subconsciously associate them:

- Electric Service
- Member Service
- Electric Cost
- Communication
- Payments and Bills

Each factor includes related performance attributes, listed to the right in order of strongest correlation. Two attributes were not strongly correlated with others and were entered into the regression analysis separately.

How the factors are used:

These factors are then used in key driver regression analyses to determine what most strongly influences how satisfied are members with the co-op.

Electric Service

- Keeping longer outages to a minimum
- Keeping blinks and momentary outages to a minimum
- Restoring power after an outage
- Being easy to reach to report an outage

Member Service

- Supporting the local community
- Operating with concern for the environment
- Having members' best interests at heart
- Being easy to reach
- Resolving any issues or problems

Electric Cost

- Charging reasonable rates
- The monthly customer charge
- Delivering good value for the money
- Helping members to be more efficient in their use of electricity

Communication

- Keeping members informed on the status of outages
- Notifying members before planned power outages
- Communicating with members and keeping them informed

Payments and Bills

- Having convenient payment options
- Providing accurate and easy to understand bills

Not in Factors

- Having friendly, courteous employees
- Having highly trained and professional employees

Understanding the Key Driver Quadrants

Key Driver Analysis

To understand what matters most to members, and where the utility may be falling short, different aspects of their experience are considered such as product quality, service, and value. But instead of guessing, data is used to find out which of these factors actually influence satisfaction the most.

This is done by assigning each factor an importance score. These scores indicate how strongly each factor is connected to member satisfaction. The higher the score, the more that factor affects how satisfied customers feel.

If a factor is positively significant, it means that when customers rate it highly, their satisfaction also tends to be high. These are the areas that truly drive satisfaction and are called key drivers.

In short:

- Key drivers are the things that matter most to customers.
- They help focus efforts on what will make the biggest difference.

How to interpret the quadrant charts:

The key driver analyses plot each factor by Importance (impact on the outcome) and Performance (mean agreement, performance, or importance rating). Where each falls in the quadrant highlights which areas would have the greatest impact if improved.

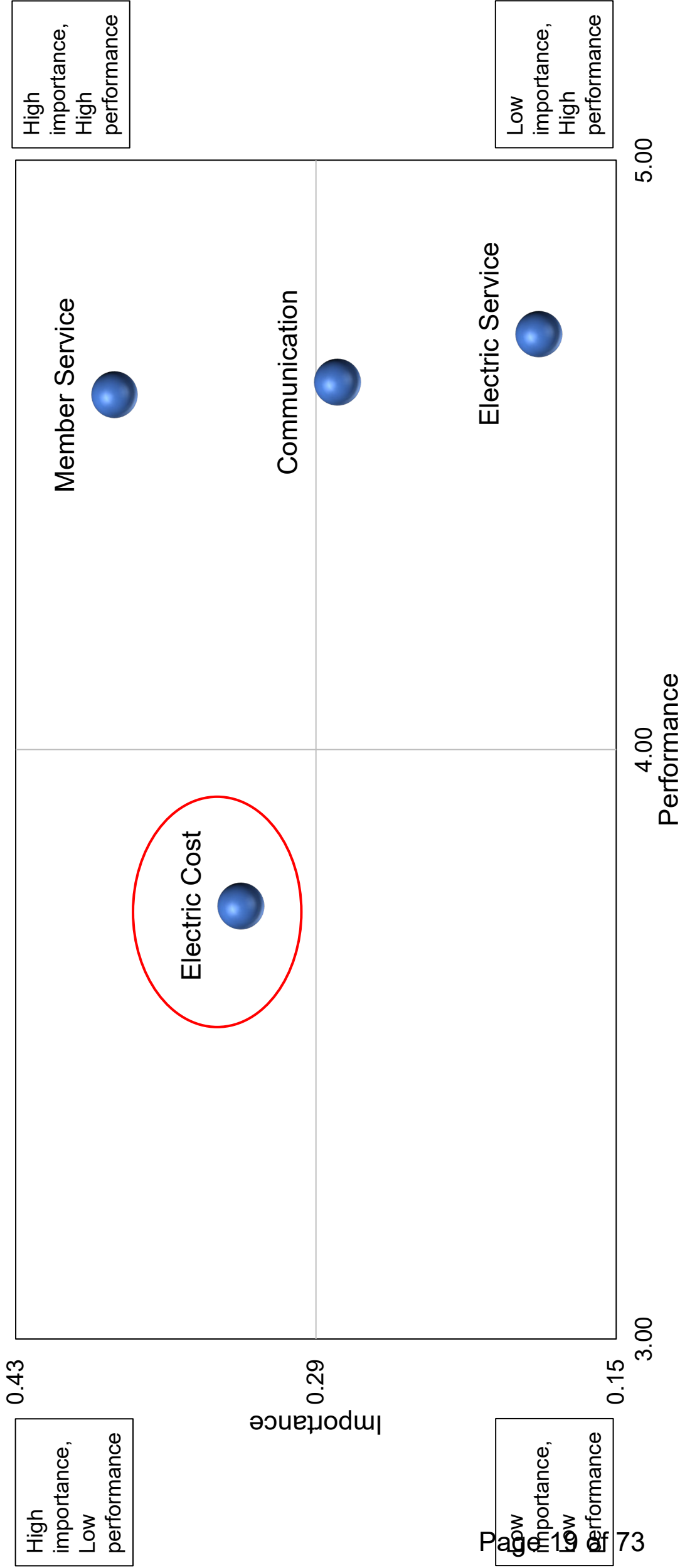
This common framework is used for all three analyses in the slides ahead.



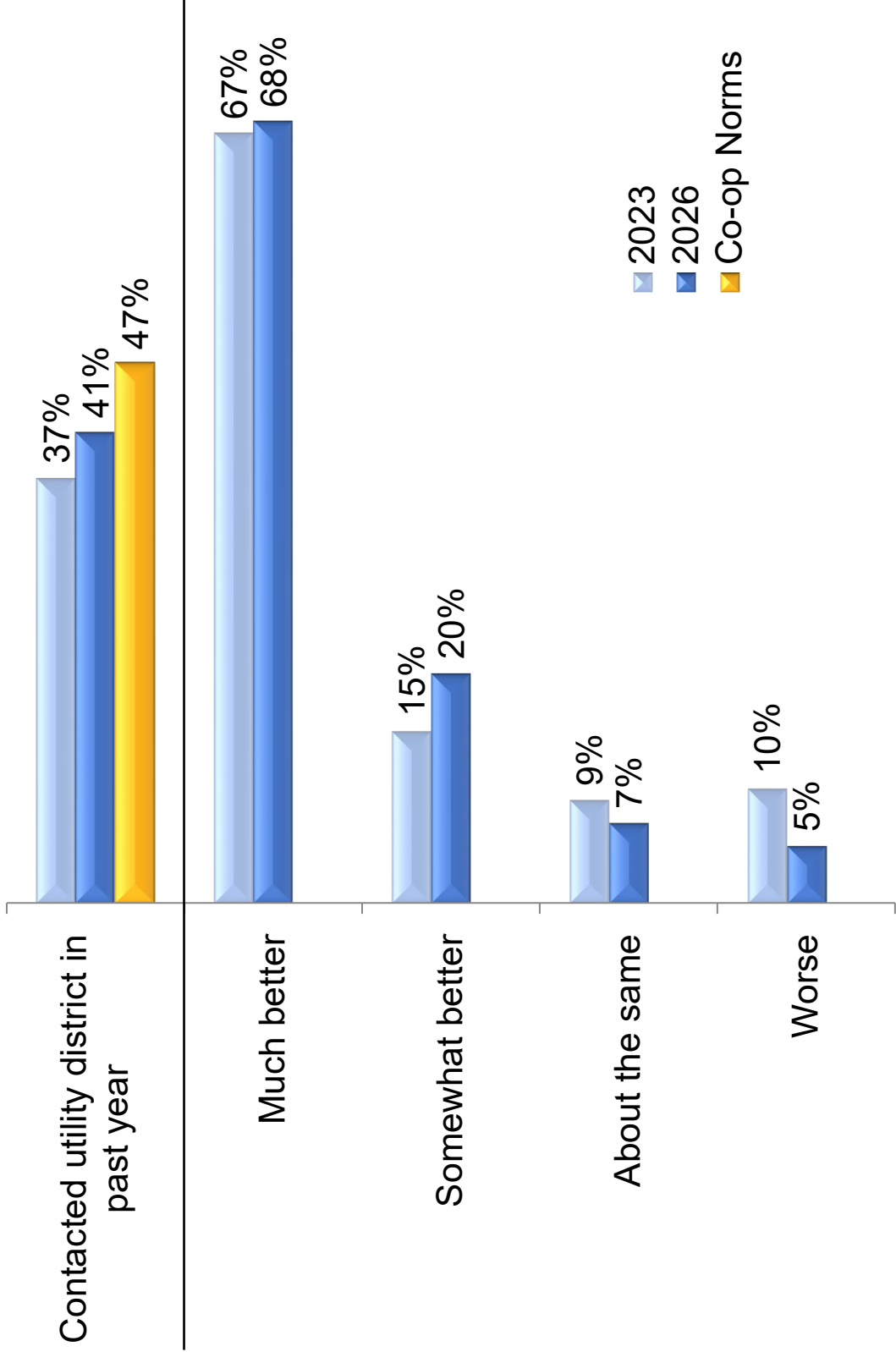
Key Drivers of Satisfaction



Key Drivers of Meeting Expectations

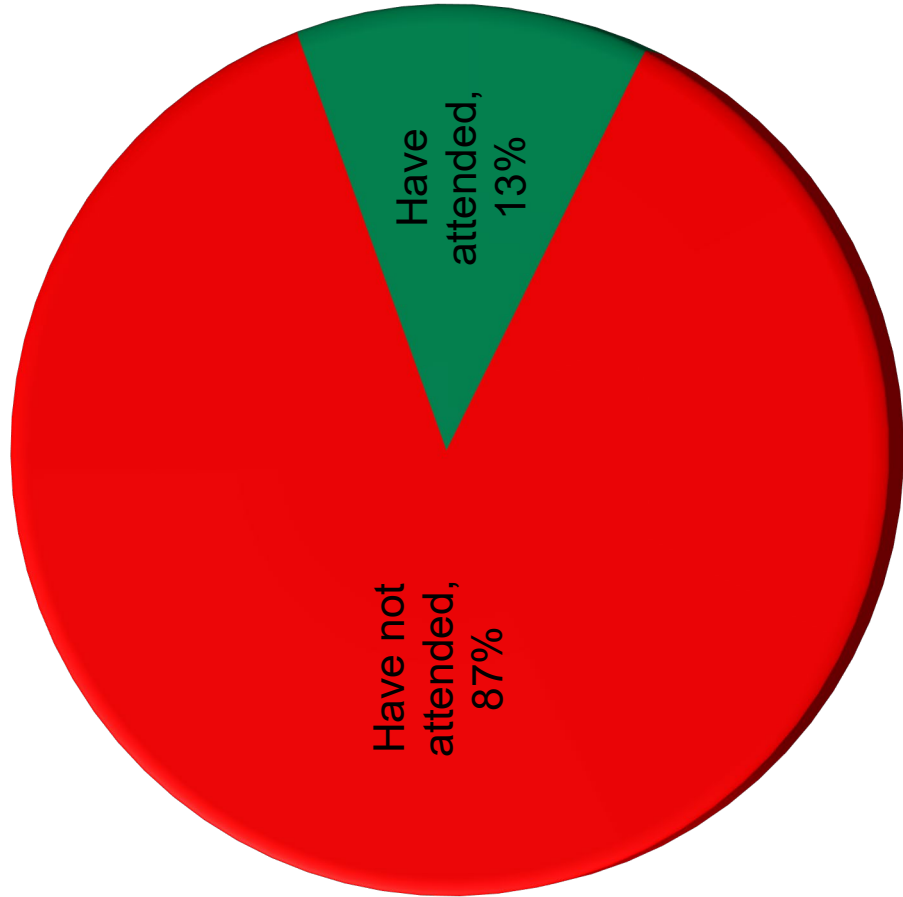


Contact Evaluation

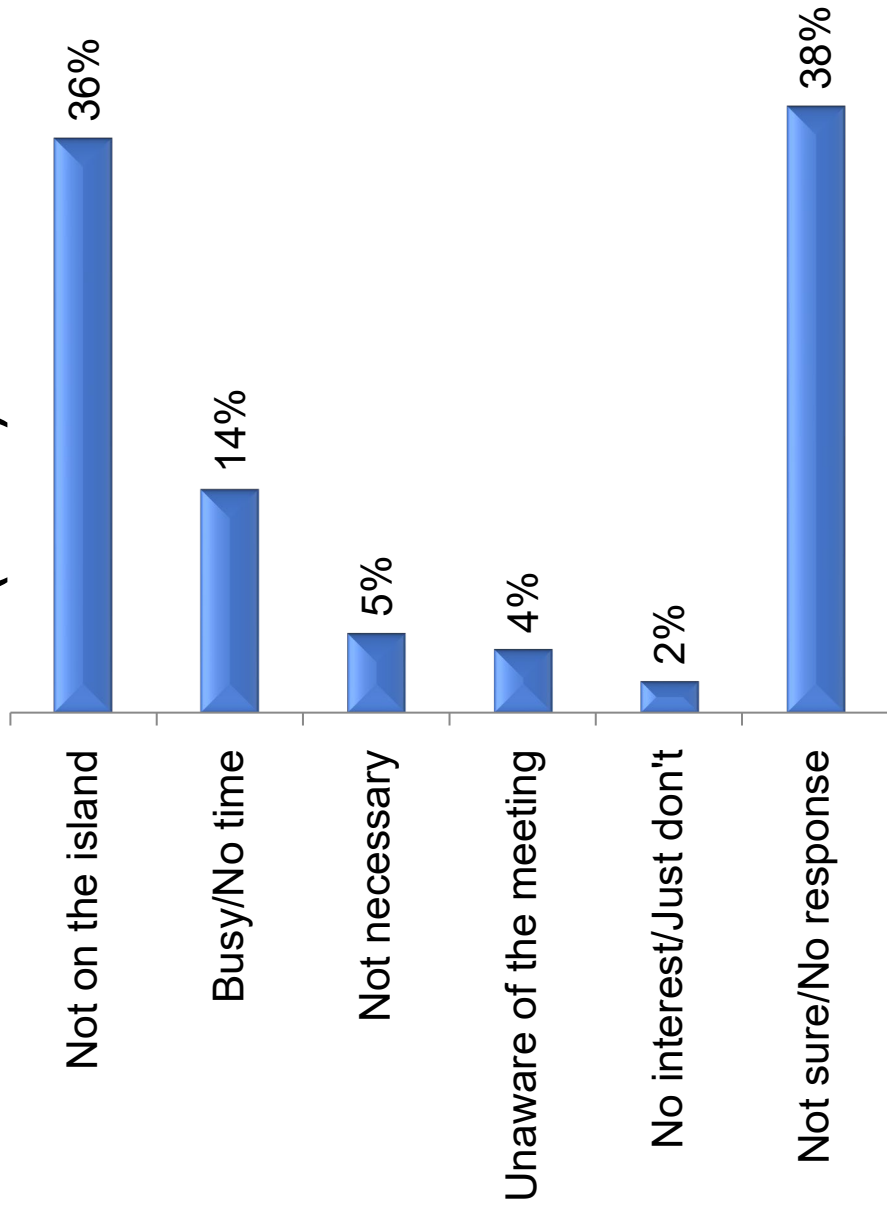


Utility District Membership

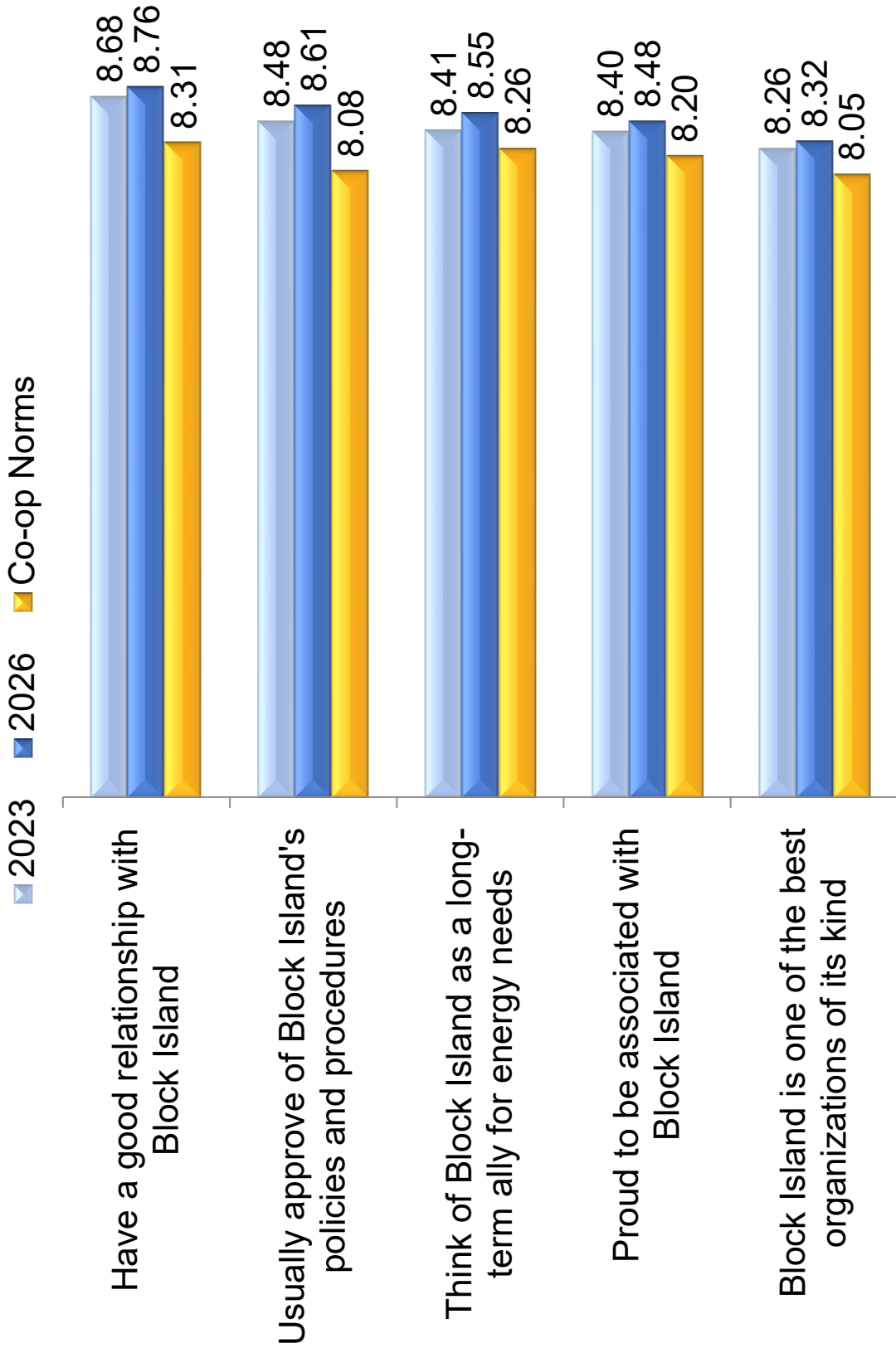
Annual Meeting



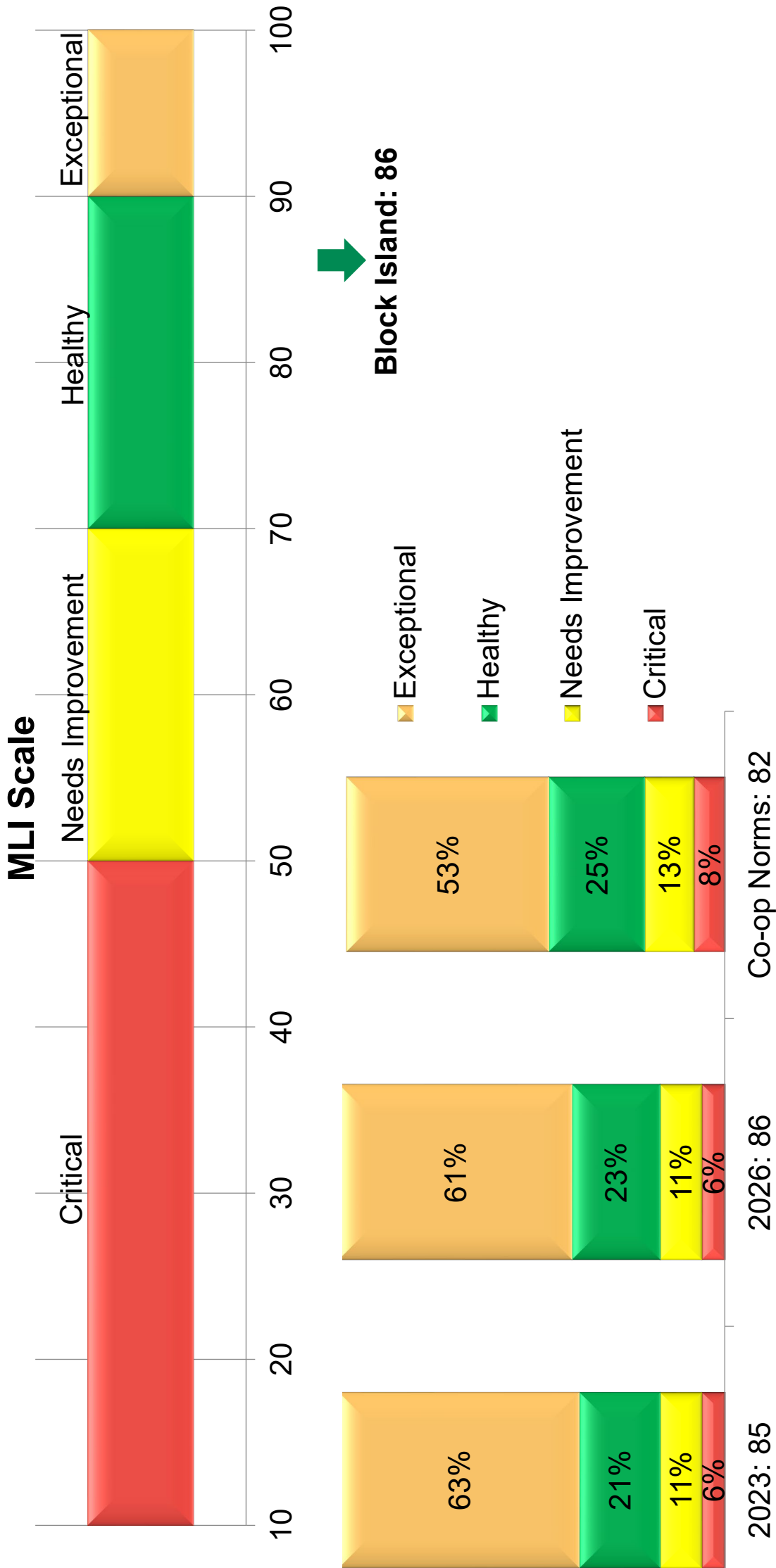
Reasons for Not Attending
(n=129)



Member Loyalty Index Statements



Member Loyalty Index



Key Drivers of Member Loyalty

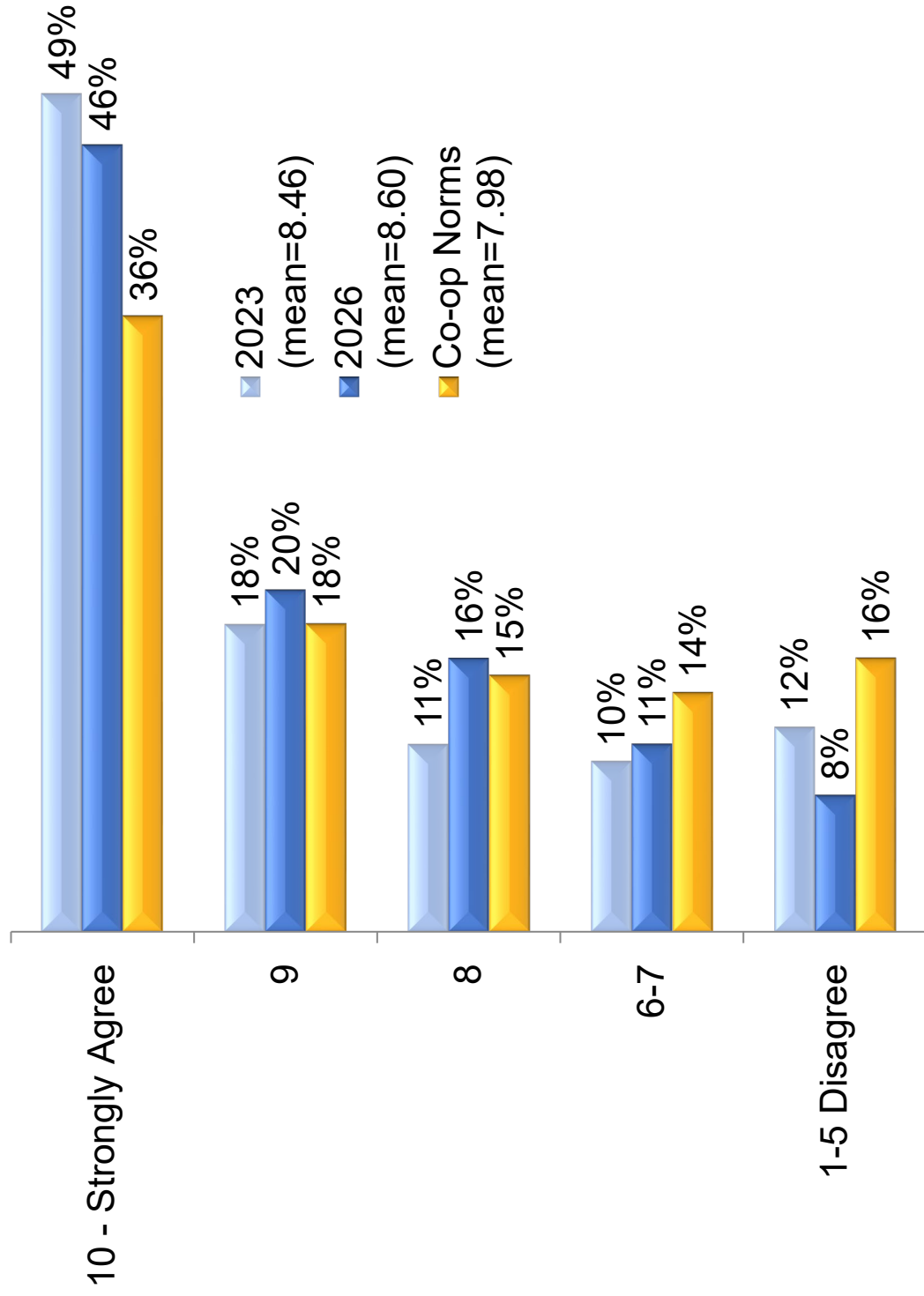


Exceptional vs. Needs Improvement/Critical MLI Score

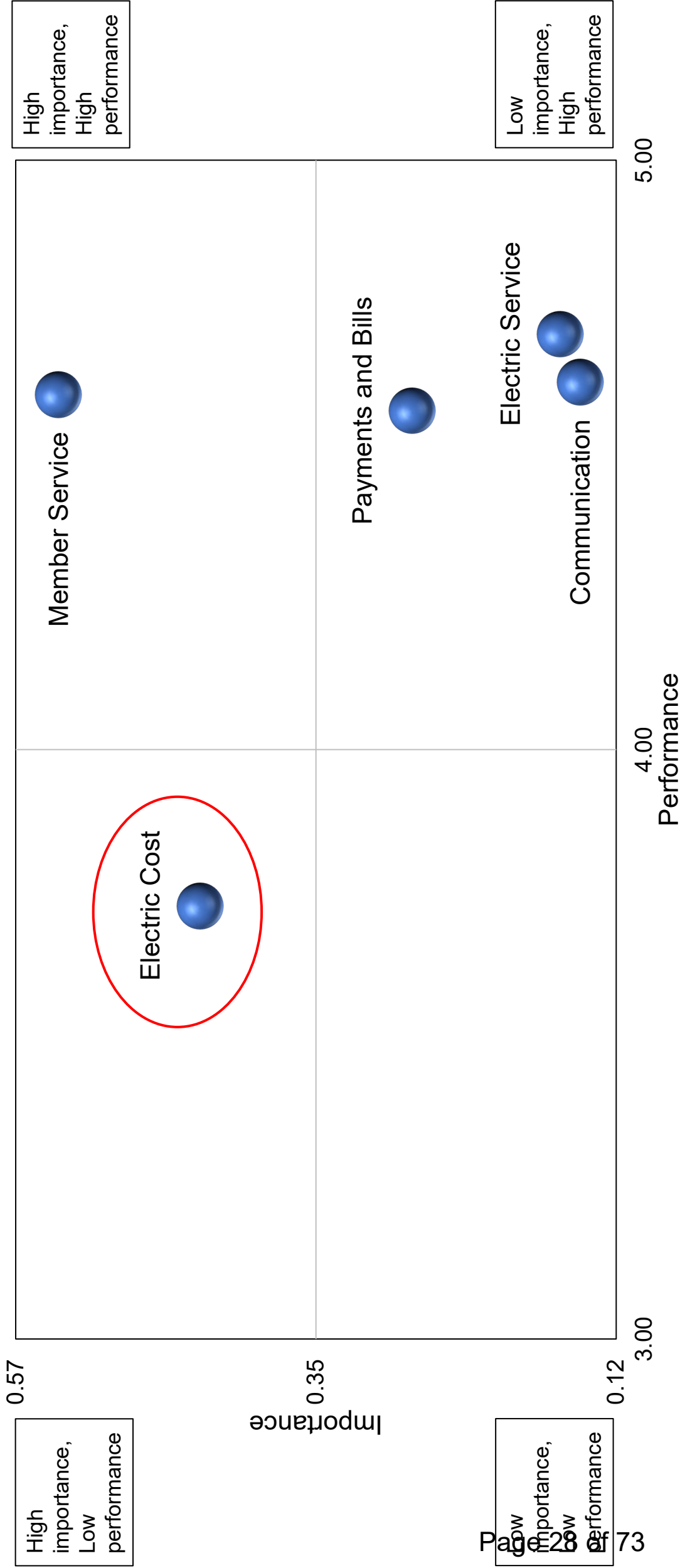
	MLI: 90-100	MLI: < 70
Average MLI	97	52
Satisfaction with co-op	9.69	7.45
Meeting expectations	9.54	6.85
Comparison to the ideal utility	9.54	6.75
Likelihood of choosing co-op	9.76	6.31
Performance attributes	Higher ratings on all	Lower ratings on all
Make balanced decisions	9.62	5.35
Reduce reliance on fossil fuels	9.43	4.93
More Important: Lower Bill or Increased Use of Renewable Energy		
Lower electric bill	19%*	40%*
Increased use of renewables	23%*	20%*
Both are equally important	55%	25%
Support for Block Island Strategy for 100% Renewable Portfolio		
Somewhat/Strongly don't support	10%*	30%*
Somewhat/Strongly support	85%	50%

*Differences are not statistically significant

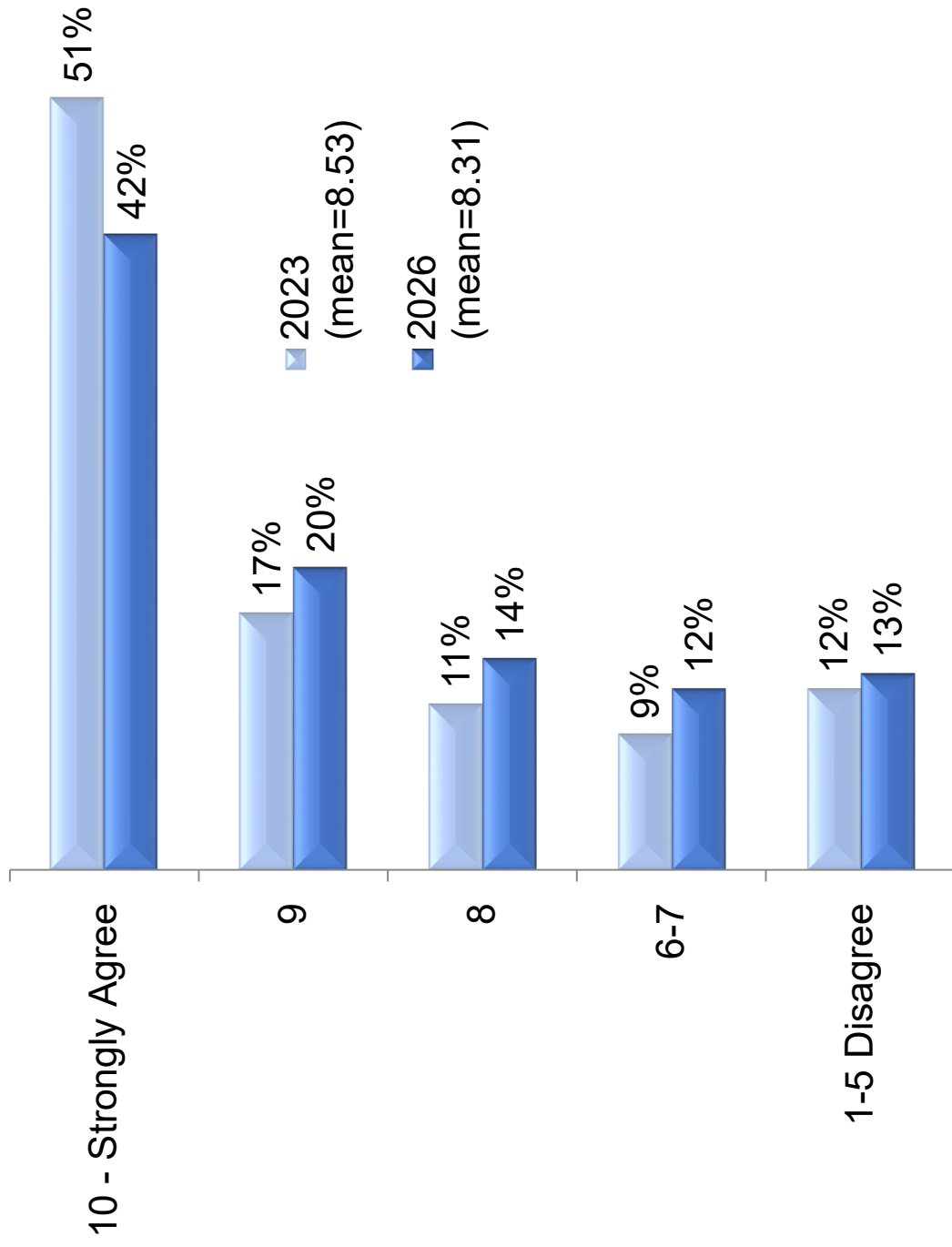
Making Balanced Decisions



Key Drivers of Balanced Decisions

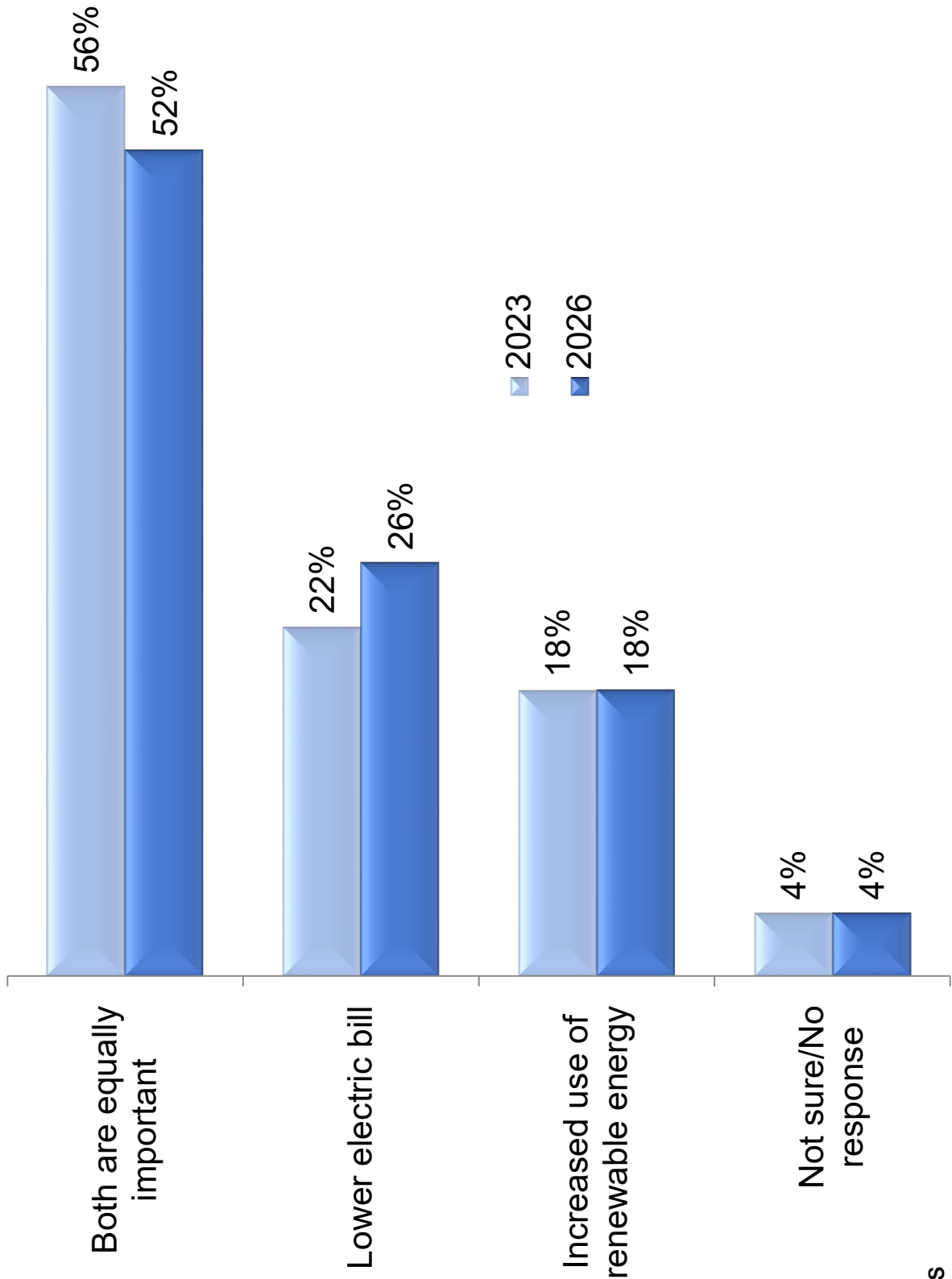


Reducing Fossil Fuels

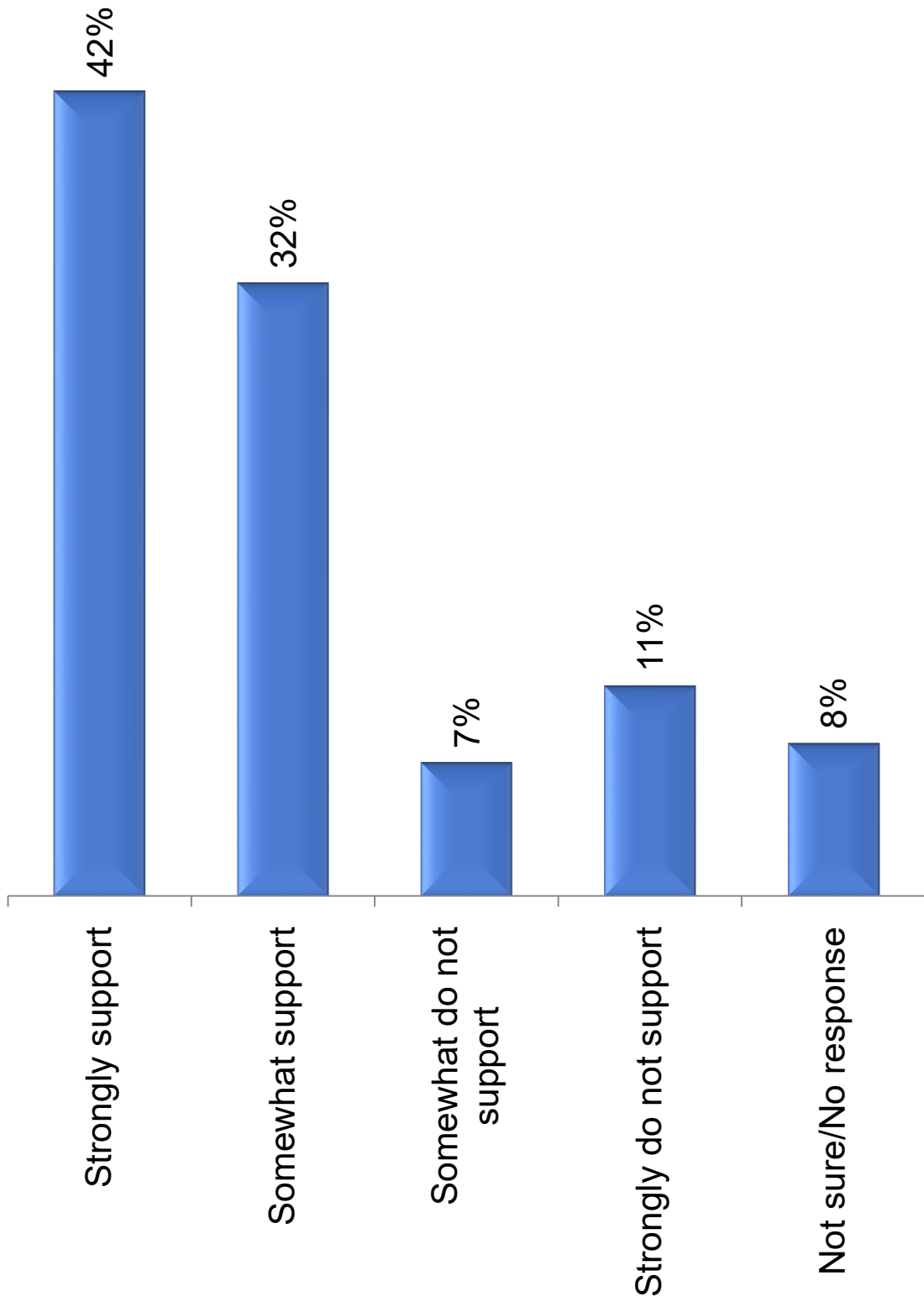


Renewable Energy, EVs, and Solar

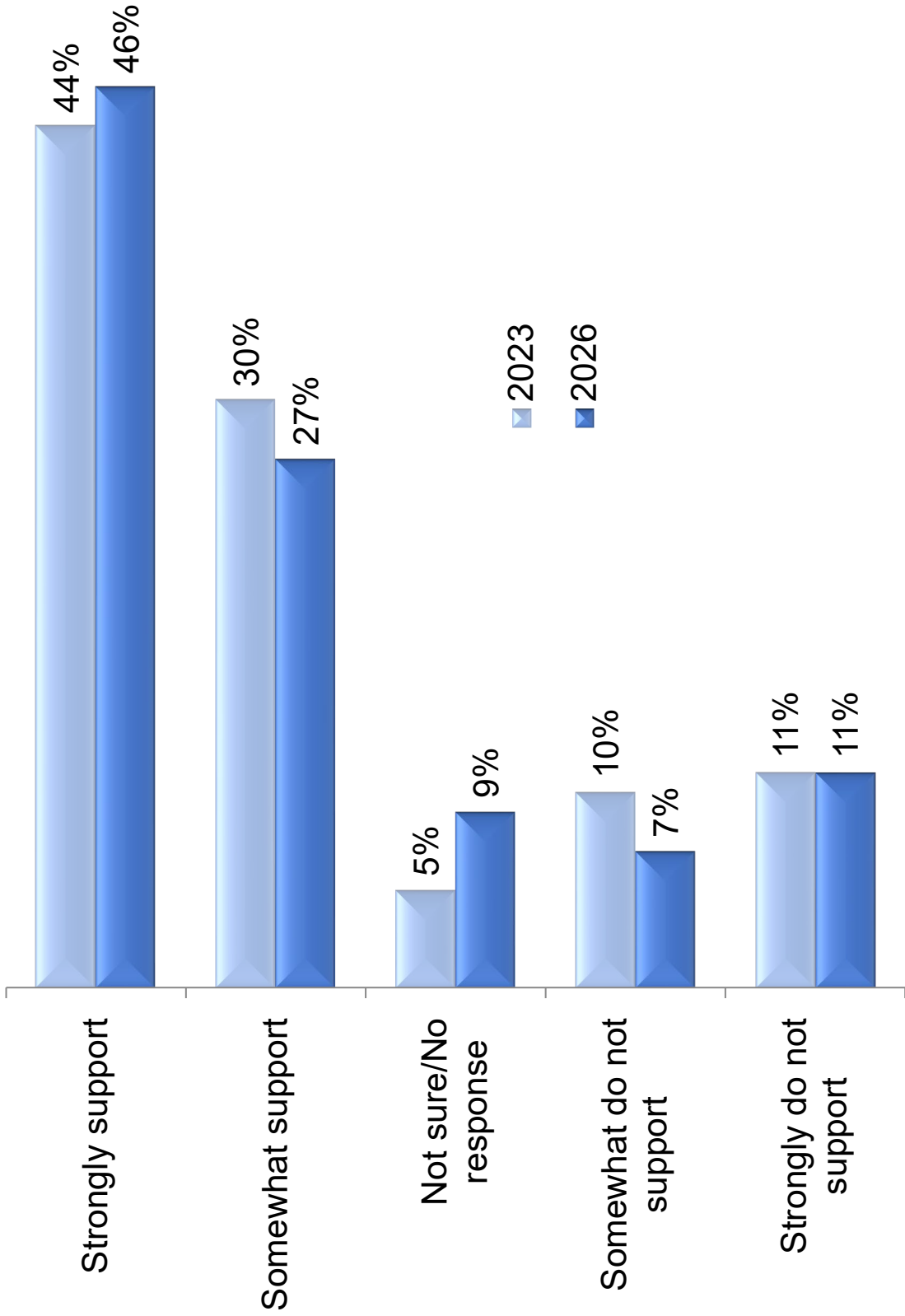
Understanding Importance



Block Island Energy Strategy

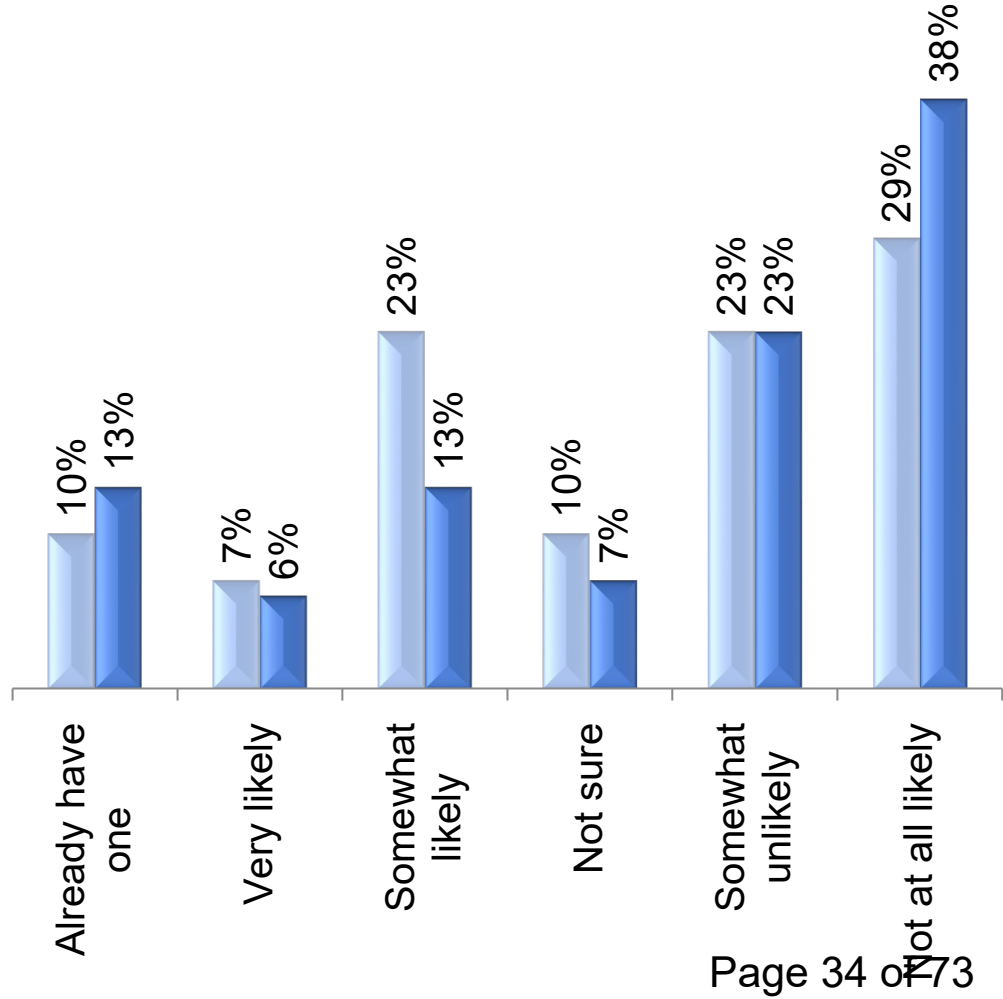


Rhode Island Energy Strategy

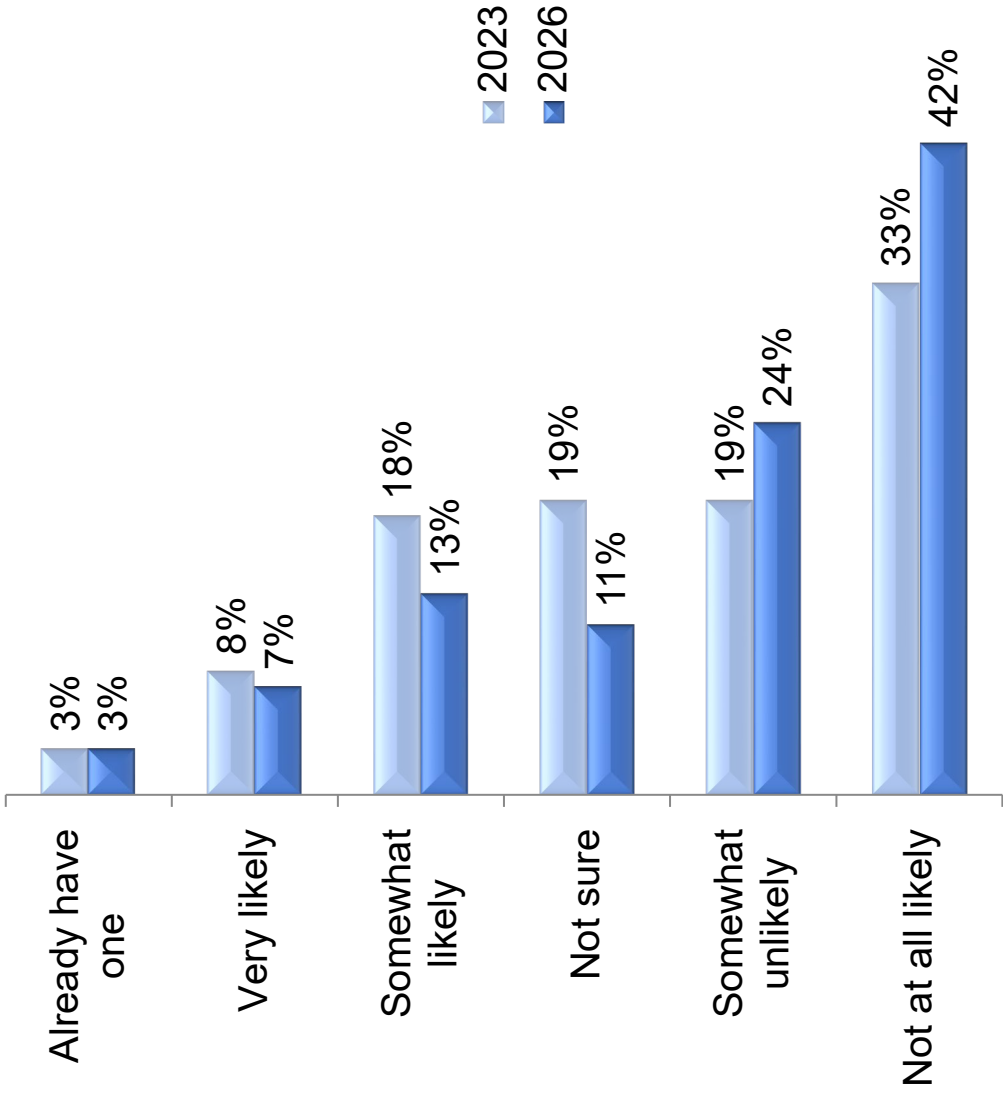


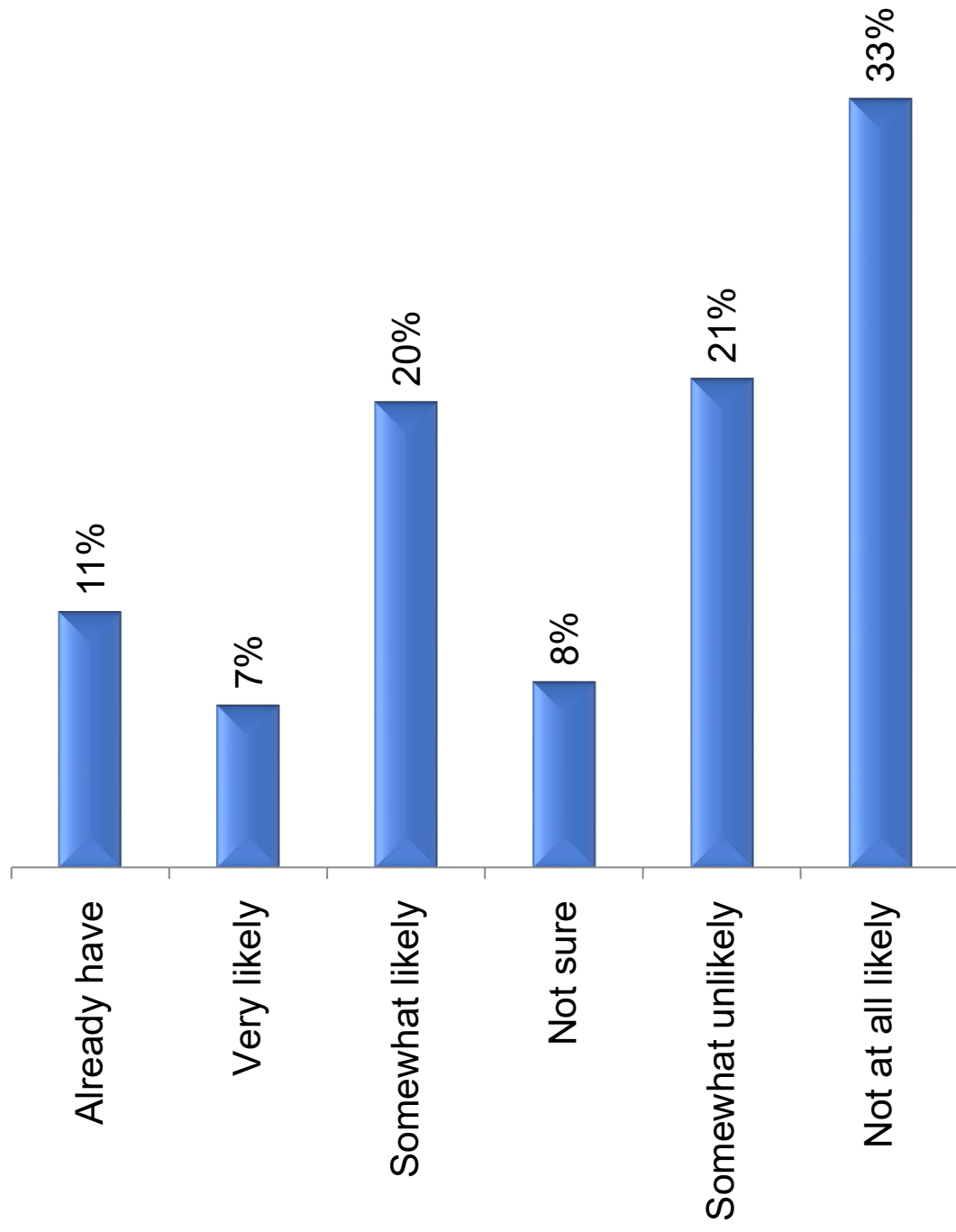
Electric Vehicles and Chargers

Likelihood of Owning/Leasing an EV



Likelihood of Installing a Level 2 Charger





Demographics

Differences by Age



Older members are more likely to:

- Have higher satisfaction with the co-op.
- Give higher ratings for the performance attributes.
- Attend Block Island's annual meeting.
- Trust BIUD to make balanced decisions on reliability, environmental, and affordability.
- Believe BIUD is doing all it can to reduce reliance on fossil fuels.
- Say a lower electric bill and increased use of renewable energy are of equal importance.
- Support BIUD's strategy of a 100% renewable energy portfolio and the State of Rhode Island's goal of 100% renewable electricity generated by 2033.
- Be likely to own or lease a plug-in electric vehicle in the next 3-5 years.

Younger members are more likely to:

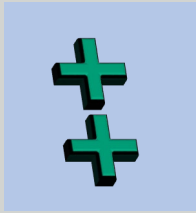
- Have contacted BIUD in the past year.
- Say a lower electric bill is more important to them than increased use of renewable energy, although nearly half say both are equally important.
- Currently own or lease a plug-in EV and have a level 2 charger at their home. They are also more likely to install a charger in the next 3-5 years.
- Be likely to install solar panels at their home.



Recap



Overall Satisfaction is very good



17 of 20 performance attributes evaluated as good, 16 are excellent



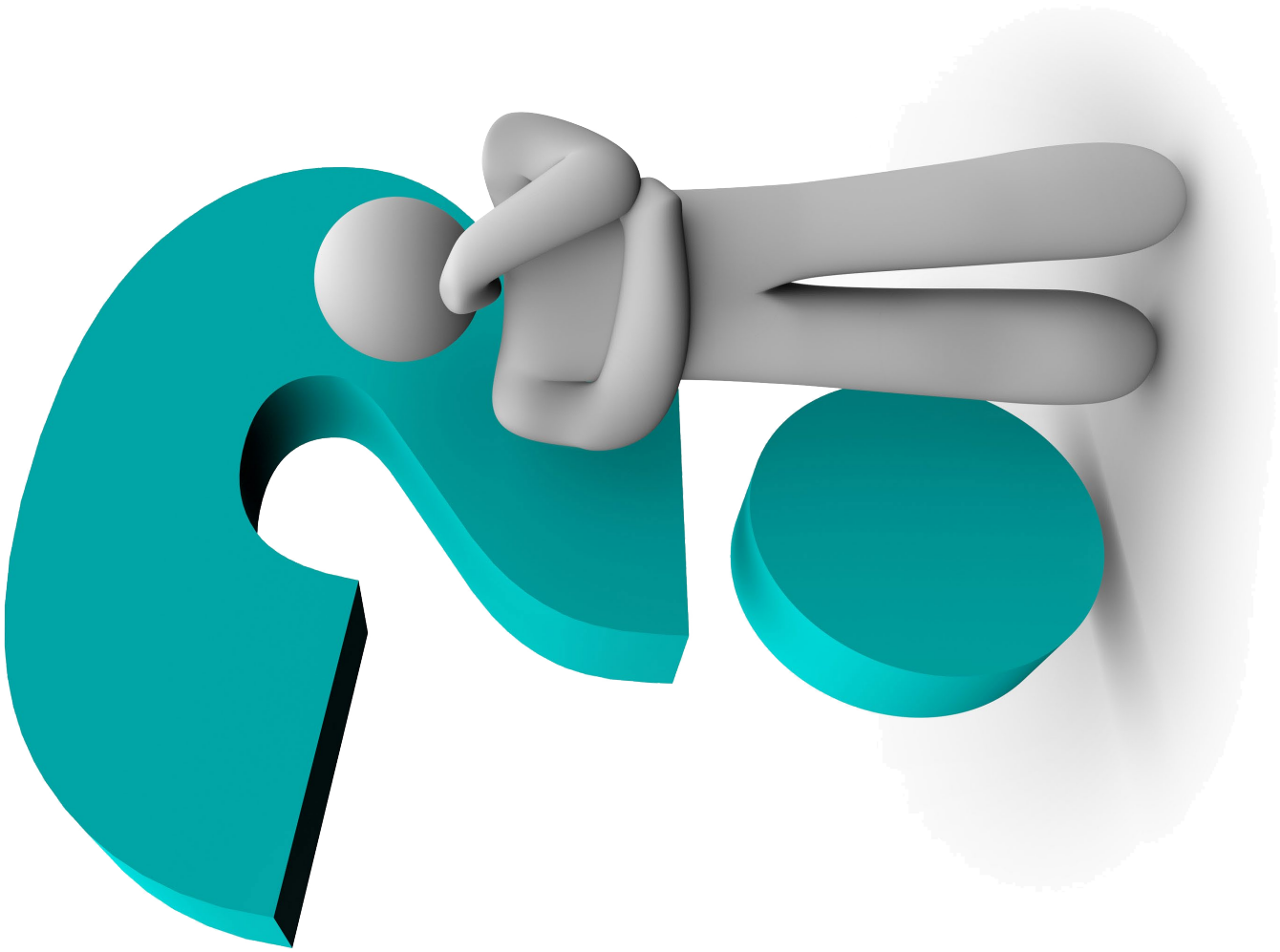
MLI Score of 86, 61% of members have Exceptional loyalty



Trusted to make sound decisions balancing reliability, environment, and affordability



Majority feel both increased renewables and lower rates are important



Appendix

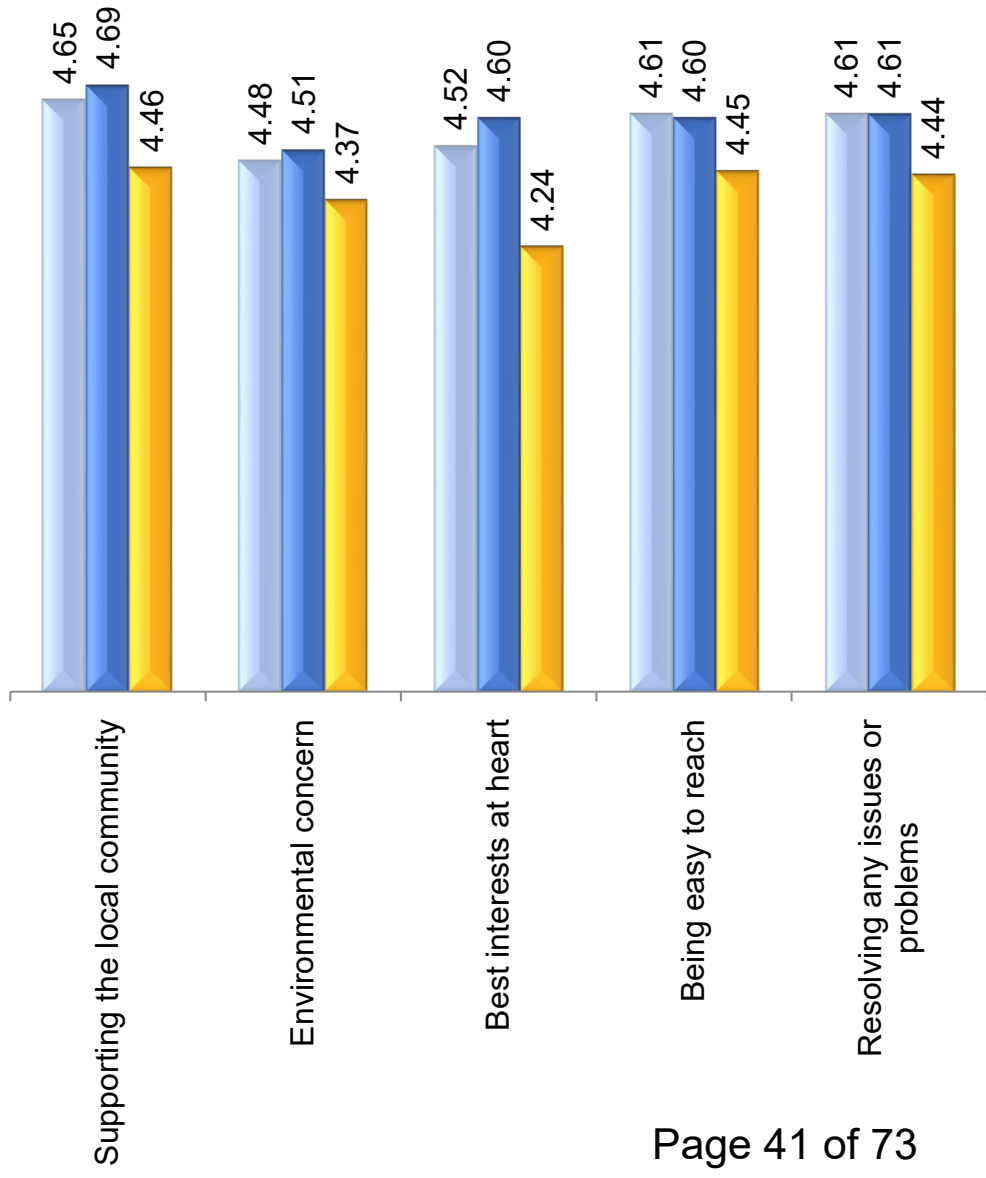
Factor Performance: Member Service and Electric Cost

How would you rate Block Island's performance on the following attributes?

Mean ratings on 5-point scale graphed: 1 = very poor; 5 = excellent

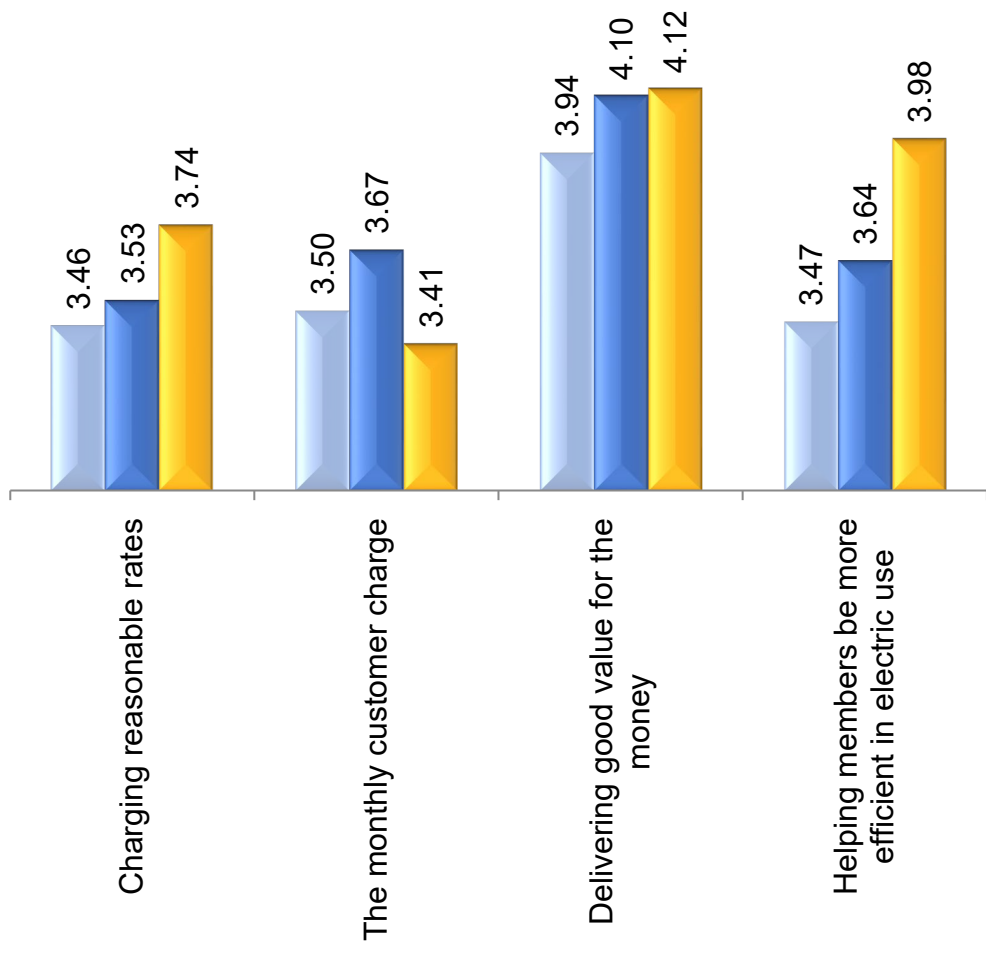
Member Service

■ 2023 ■ 2026 ■ Co-op Norms



Electric Cost

■ 2023 ■ 2026 ■ Co-op Norms



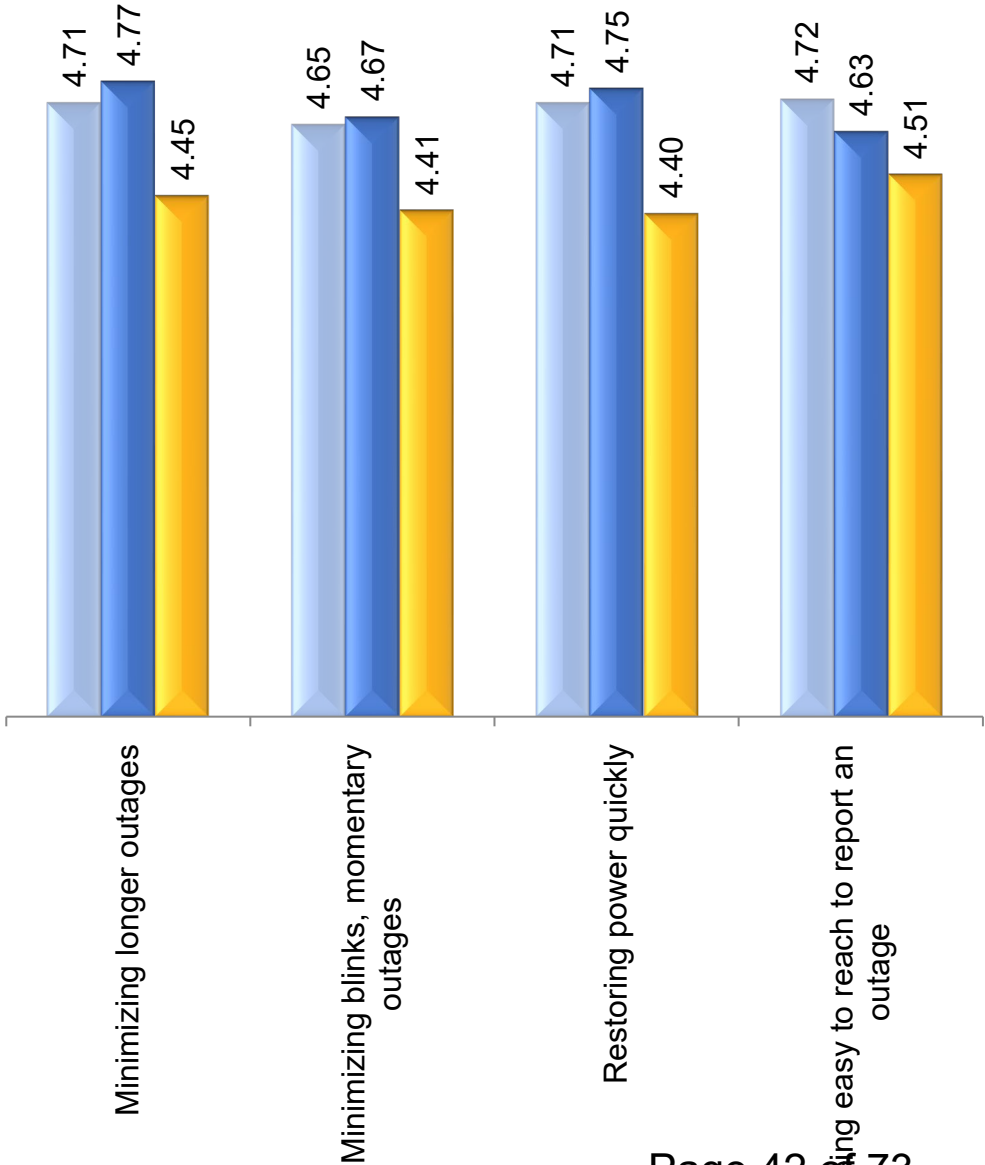
Factor Performance: Electric Service and Communication

How would you rate Block Island’s performance on the following attributes?

Mean ratings on 5-point scale graphed: 1 = very poor; 5 = excellent

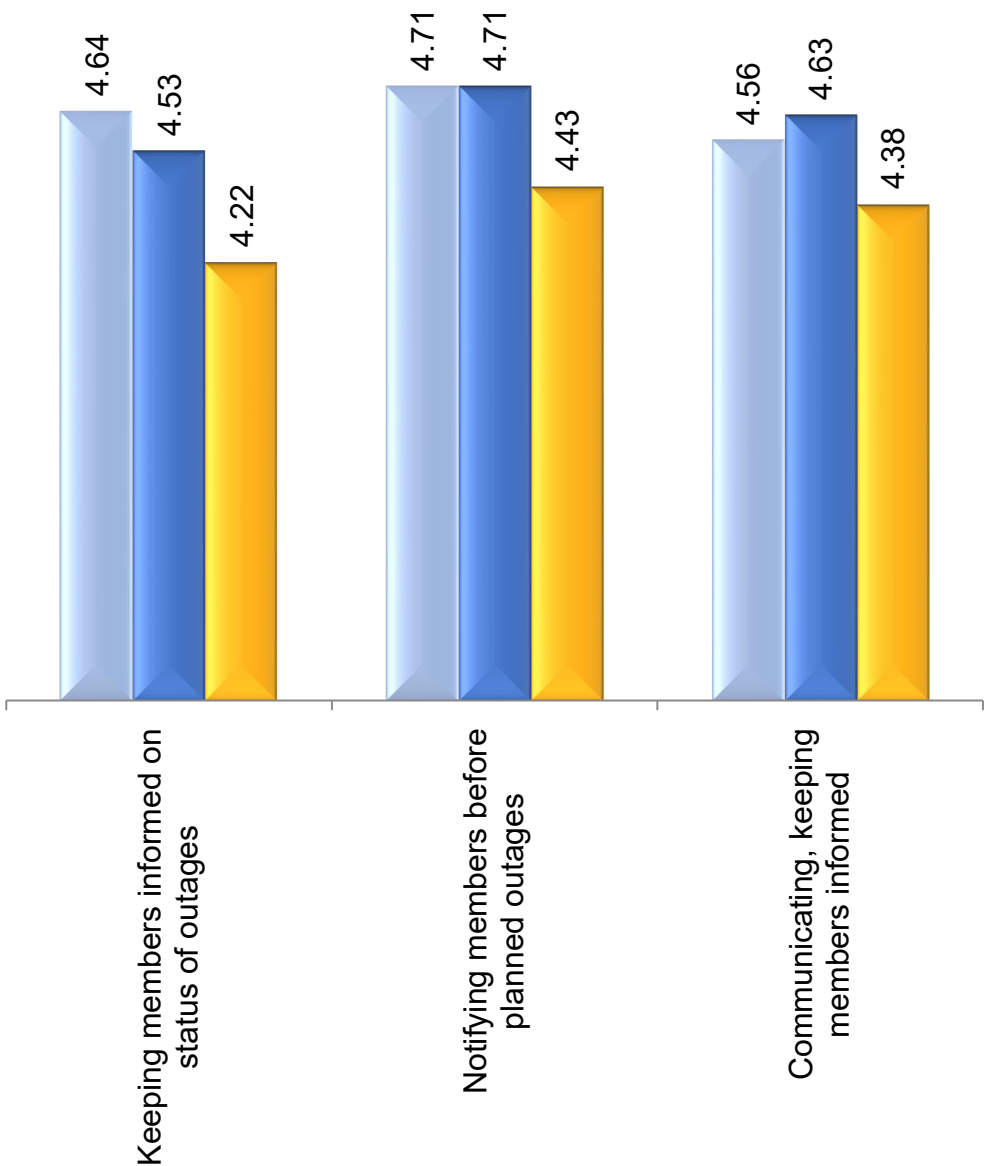
Electric Service

2023 2026 Co-op Norms



Communication

2023 2026 Co-op Norms



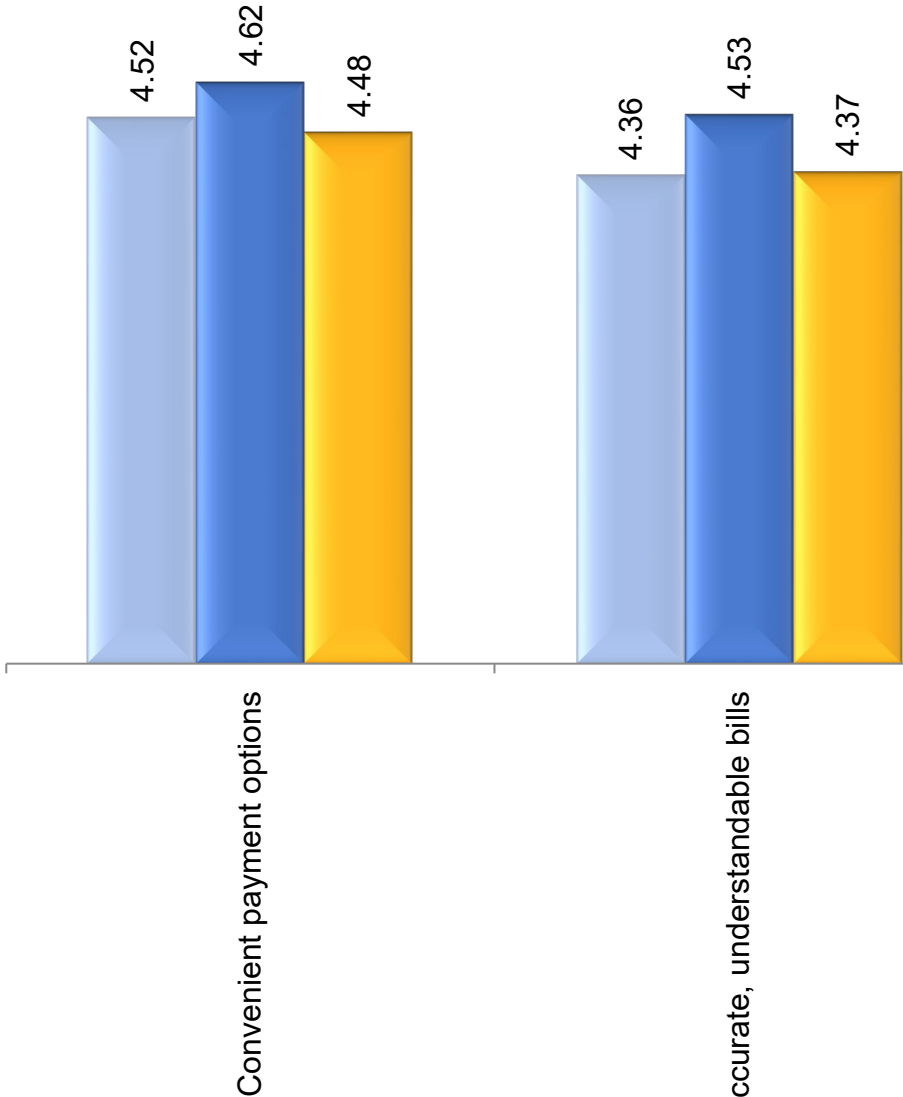
Factor Performance: Payments and Bills and Attributes Not in Factors

How would you rate Block Island’s performance on the following attributes?

Mean ratings on 5-point scale graphed: 1 = very poor; 5 = excellent

Payments and Bills

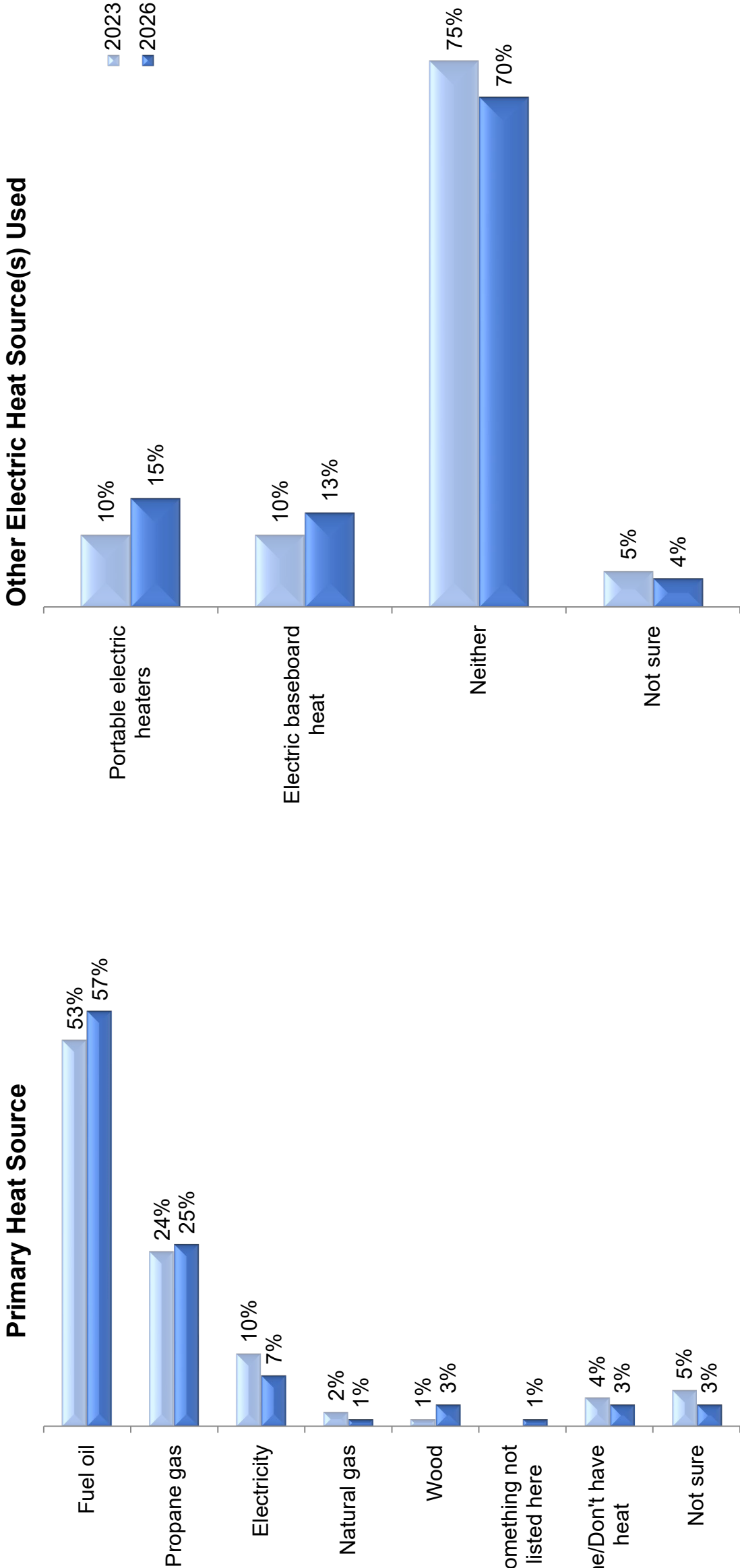
2023 2026 Co-op Norms



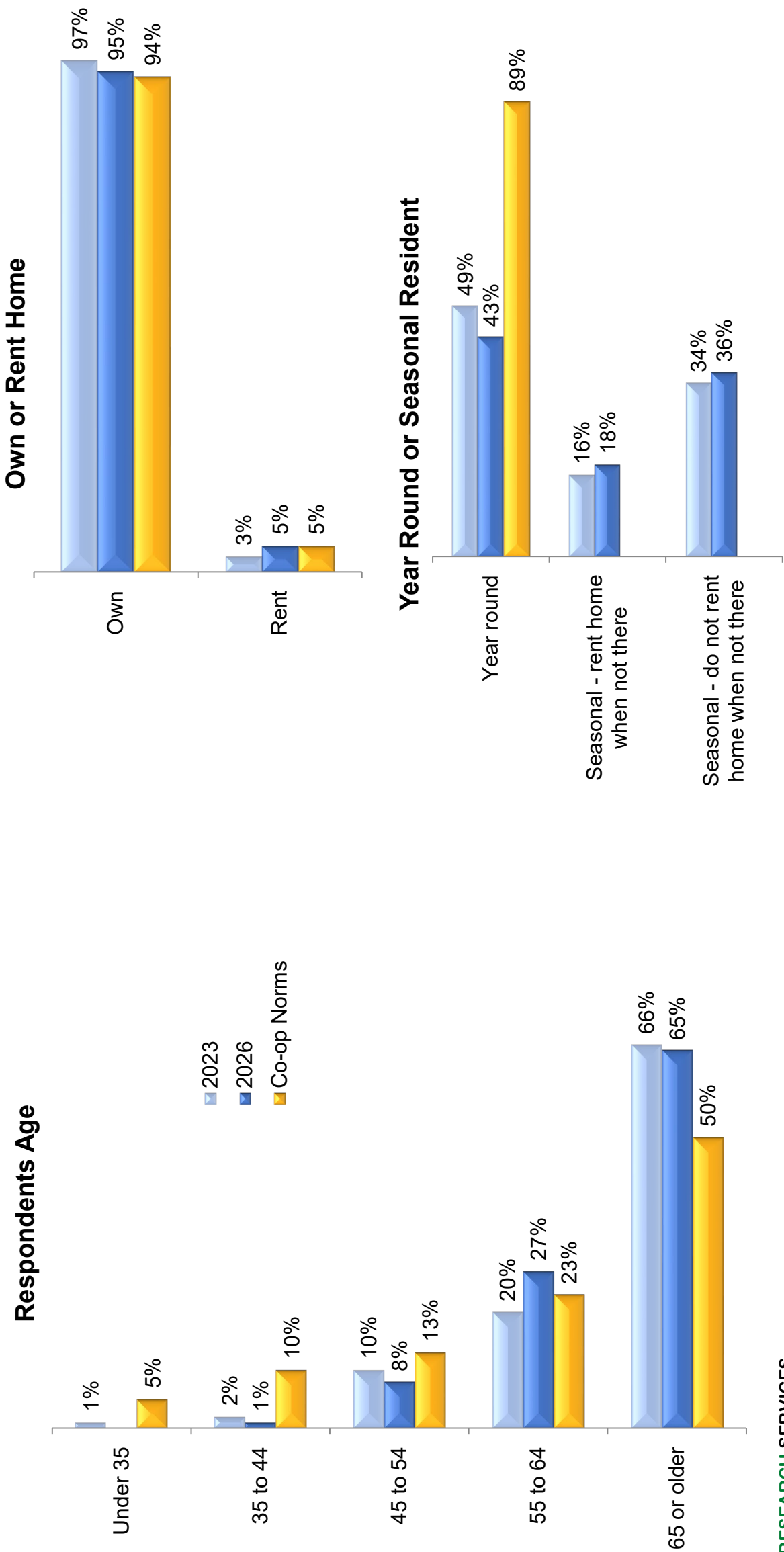
Not in Factors

2023 2026 Co-op Norms



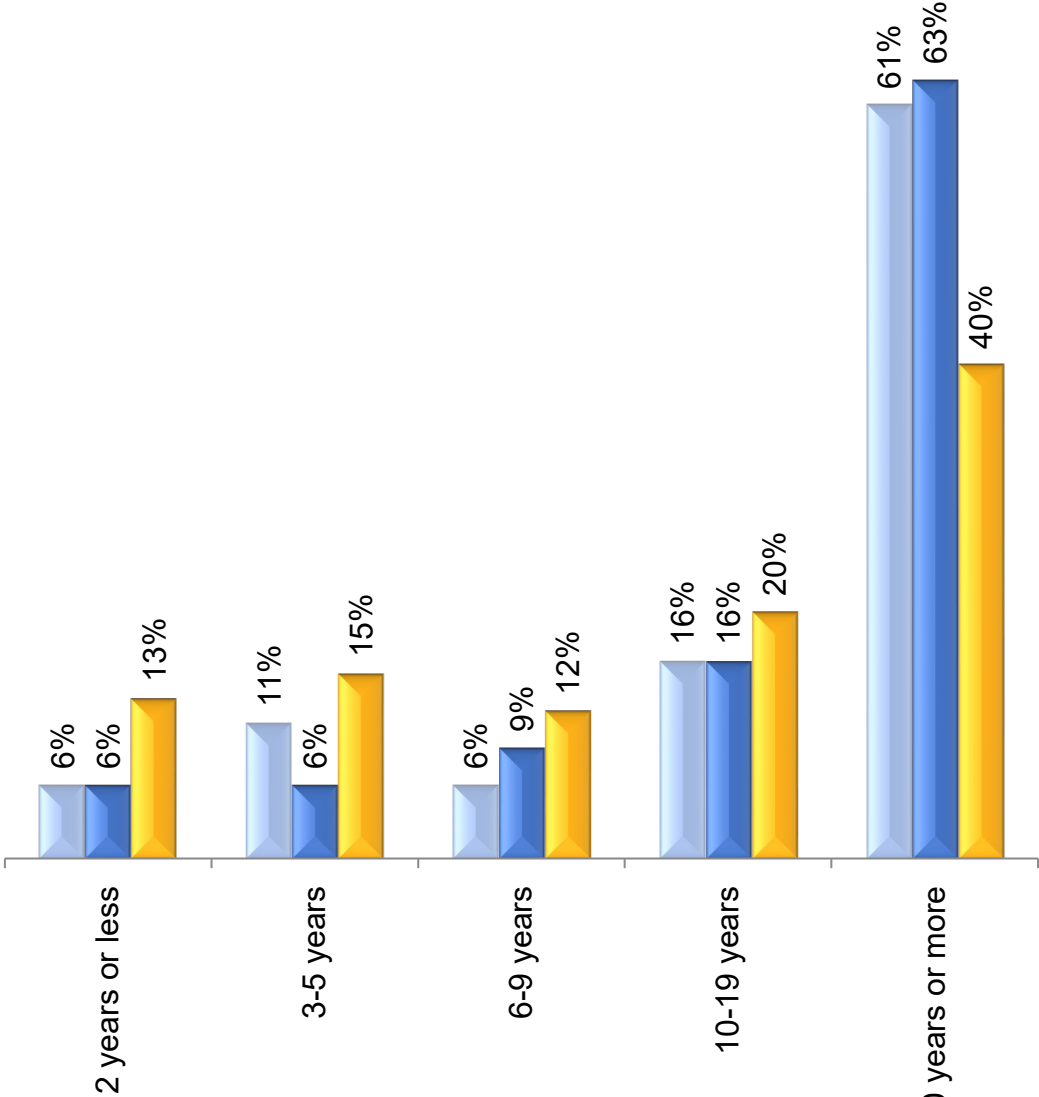


Member Demographics

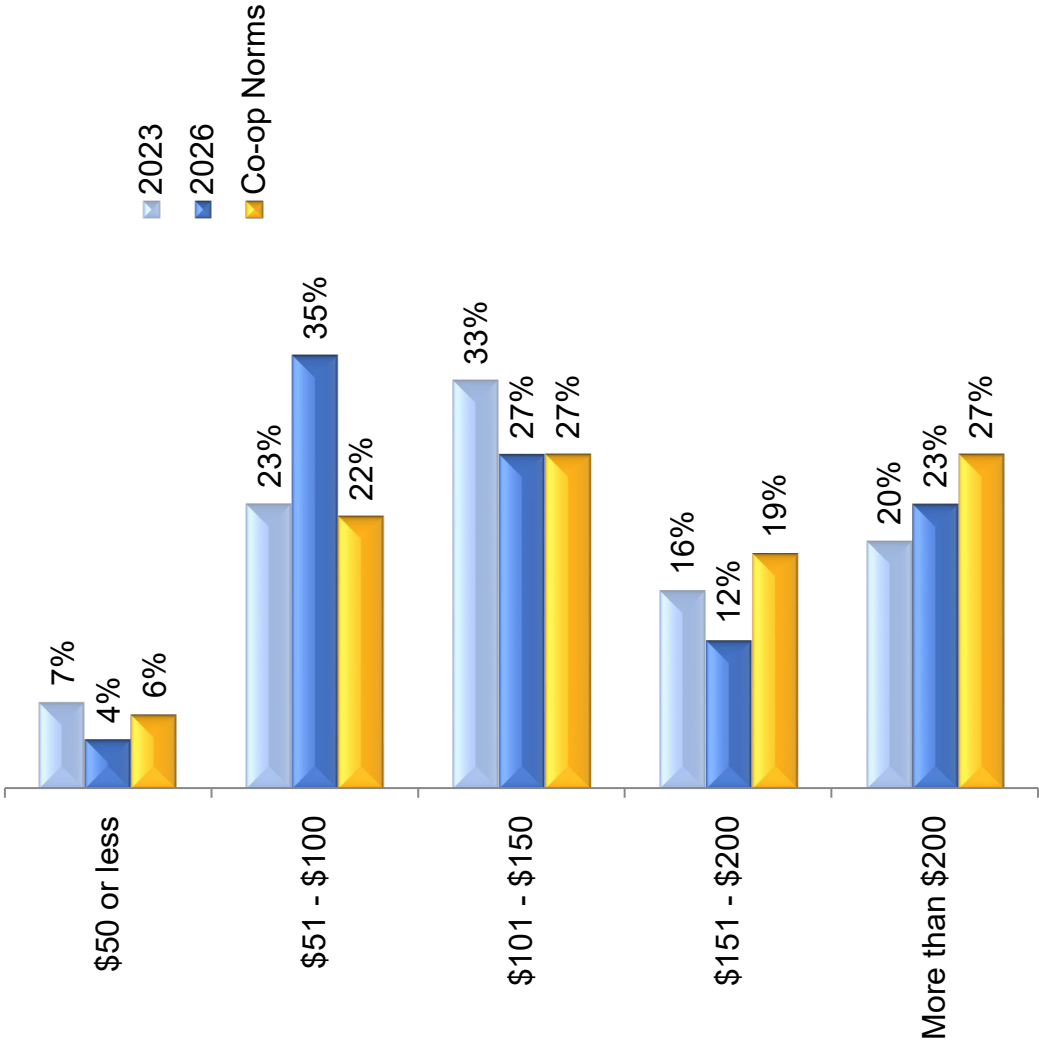


Member Demographics

Service Tenure



Average Monthly Electric Bill



AGENDA ITEM 4
RECEIVE PUBLIC COMMENT & REVIEW AND ACT ON BYLAW
CHANGE RE: ANNUAL MEETING DATE

BLOCK ISLAND UTILITY DISTRICT BYLAW AMENDMENT

The BIUD Board of Utility Commissioners proposes amending the Utility District bylaws to allow the Board to change the date and time of the annual meeting in order to increase participation. After receiving public comment, the Board will consider the proposed changes, including, but not limited to, the following proposed changes in Section 1.

ARTICLE V - MEETINGS

Section 1. The annual meeting of the Utility District (“Annual Meeting”) will be held on a **Saturday in August** each year, the specific date to be determined by the Board. Notice of the time and location of the Annual Meeting will be **mailed to each Qualified Elector** not less than sixty (60) days prior to the Annual Meeting. The meeting time and location will be posted according to the requirements of Rhode Island law governing meetings of public bodies, including without limitation chapter 42-46 of the Rhode Island General Laws (the “Open Meetings Regulations”), and will also be published in The Block Island Times.

Section 2. A monthly meeting of the Board of the Utility District will be held on dates to be decided during the January Board meeting. The meeting dates will be published on the annual meeting calendar which will be listed on the Secretary of State’s and Utility District’s websites. The time, location, and agenda will be posted forty-eight hours prior to the meeting.

Section 3. Special Meetings may be scheduled at the discretion of the Chairperson. The date, time, and location will be posted forty-eight (48) hours prior to the meeting. If an emergency meeting is required, the Board will follow the open meetings regulations for posting such a meeting.

Section 4. All meetings held by the Utility District are subject to the Open Meetings Regulations. Section 5. On those issues requiring member approval, fifteen (15) Qualified Electors shall constitute a quorum. In the event that a quorum should not be reached at a meeting, the Board of Utility District the meeting will be rescheduled for another vote by the Qualified Electors.

Section 6. A Qualified Elector must present an appropriate form of identification in order to vote at any annual or special meeting.

PROPOSED:

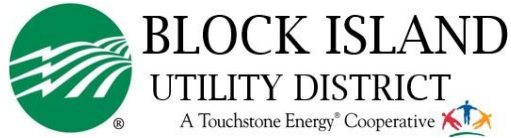
Section 1. **An annual meeting of the Utility District (“Annual Meeting”) will be held each year. The specific date will be determined by the Board and approved as part of the annual board meeting calendar. Notice of the time and location of the Annual Meeting will be widely publicized not less than sixty (60) days prior to the Annual Meeting.** The meeting time and location will be posted according to the requirements of Rhode Island law governing meetings

of public bodies, including without limitation chapter 42-46 of the Rhode Island General Laws (the “Open Meetings Regulations”), and will also be published in The Block Island Times.

ALTERNATIVE PROPOSED:

Section 1. The annual meeting of the Utility District (“Annual Meeting”) will coincide with the September monthly meeting and the date will be set by the Board and approved as part of the annual board meeting calendar. Notice of the time and location of the Annual Meeting will be widely publicized not less than sixty (60) days prior to the Annual Meeting. The meeting time and location will be posted according to the requirements of Rhode Island law governing meetings of public bodies, including without limitation chapter 42-46 of the Rhode Island General Laws (the “Open Meetings Regulations”), and will also be published in The Block Island Times.

AGENDA ITEM 5
REVIEW AND ACT UPON MEETING MINUTES:
MARCH 26, APRIL 23, MAY 28, JUNE 10,2026



Meeting of the Board of Utility Commissioners

Thursday, March 26, 2025 @ 4:00 PM

THE MEETING WAS HELD AT THE TOWN HALL

In attendance: Board Members Barbara MacMullan, Chair, Ken Lacoste, John O’Riordan, Secretary, Tom Risom, Treasurer.

Absent: Mary Jane Balser

Others in attendance: Jeffery Wright, President, Tracy Fredericks, James Stockman, Evan Carey, Tom Risom, Tom Durden, Steve Corbett, David Lewis, Rene Meyer.

Board Chair, Barbara MacMullan made a motion to amend the agenda and to move item 6, Treasurer’s Report, to item 1. The motion was seconded by Mr. O’Riordan, and the motion passed unanimously.

1. Treasurer’s Report

Mr. Risom reported that he is in receipt of all reports that he reviews each month, and everything is up to date. You can contact him with any questions.

Mr. Wright noted that we finished the year with a very small margin. This indicates that we need additional funding from the rate case.

Other points of interest:

- Line of credit is \$400,000 and \$150,000 on the emergency power supply. Debt ratio is 20%, which is better than last year. Need to spend more money on capital or less on expenses. Hope to increase it from 400,000 to 500,000.
- Pg. 3 revenue is up 10% higher
Financial metrics: cash is tight; line of credit is now \$400,000. \$100,000 is to pay for the Payne Rd incident.
- We spent 95,000 in overtime and equipment on the last winter storm. We are hoping to get a FEMA reimbursement.
- Jan and Feb we experienced the highest power supply cost since 2014. Power costs were very high, and our purchasing was fairly open, resulting in higher energy cost due to the cold weather.
- Question value of the land is the same land stays the same
There is depreciation on everything else, there was a mistake of depreciation

for some equipment and office furniture

- Mr. Wright added that the auditors have everything they need and will be discussed at the next meeting.

Barbara MacMullan made a motion to approve the treasurer's report; the motion was seconded by Mr. Lacoste. The motion was approved unanimously

2. Public Input-no input

3. Commissioner's Report

- a) **Power Exchange Feedback from Commissioners and Employees**
Mrs. MacMullan reported that she attended the power exchange conference and found it was very helpful.

Mr. O'Riordan also attended and noted that NRECA has an accredited program

Mr. Risom added that the NRECA does a good job of helping BOD members and providing them with training.

4. Review and Act Upon Utility District Annual Calendar

We already worked on this, but we are waiting on scheduling the annual meeting.

5. Review and Act Upon Meeting Minutes: January 29, 2026

A motion was made by John to accept the meeting minutes motion was seconded by Mrs. MacMullan, and the motion passed unanimously

6. Review of the 2025 Strategic Plan

A report was provided by Mr. Wright.

7. President's Report

- a) **Blizzard Review:** Mr. Wright commented that the crew was fantastic. The first outage came in at 10 pm on Sunday night, and all staff remained at work until 9 a.m. the next night. This was an unprecedented event. 4 of our 6 circuits were off, and we had wires down in many locations. The last customer restored about 40 hours after. Additional work is still continuing, including streetlights. We have approximately 100,000 in costs that may be covered by FEMA. The equipment damage was not substantial. We have a list of repairs to make to help prevent similar issues in the future. Mr. Wright noted that he was impressed to see that we lost only one pole during the storm. In addition, he noted that we need to follow up with Verizon; they have so much retired equipment on the island, and they don't respond well. No injuries or incidents occurred during the storm.

- b) **Voltage Conversion Update**-we are back on track; we lost a full month due to the storm. We are back on West side rd and have to get this completed before summer. We still have Payne, Mohegan and west side rd to complete.

Losses keep dropping

c) **Payne Road Insurance Claim-** 18 homeowners have been paid approximately \$82,000 we submitted a claim to Federated and expect to be reimbursed. After all payments are made, we should be around \$125,000.

d) **Touchstone Member Service Excellence Training-**Mr. Wright asked the board to join in this meeting on the 21st and 22nd of April.

8. **Review and Act Upon Updated Rate Year Budget for Rate Case-**(in the board packet) Mr. Wright explained we need a 14.64% rate increase, and he recommends we go with this, adding that we have not had a real rate increase in over 10 years. The impact of the increase is meaningful but not overly burdensome and does not keep up with current inflation. Mrs. MacMullan added that we continue with the capital improvements. Mr. Wright added that we have also had some substantial savings. Switching to Federated insurance has been significant along with the decrease in line losses.

Mr. Lacoste made a motion to approve the Updated Rate Year Rate Case, the motion was seconded by Mrs. MacMullan, the motion was approved unanimously.

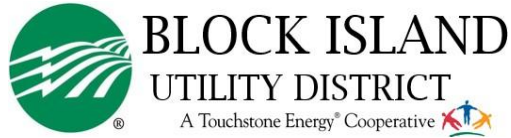
9. **Review and Act Upon Member Survey Process (appoint 2 commissioners as ad-hoc sub-committee)-**Mr. Wright asked for 2 volunteer commissioners to take a call with the survey group to determine the questions and get this out by the end of Spring. Mr. O’Riordan and Mrs. MacMullan volunteered to work on the survey.

10. **Review and Act Upon BIUD Financial Policy and By-Laws-**Mr. Wright asked for any suggestions for changes to the documents. Mrs. MacMullan had some suggestions to cleaning up the language for election years and for annual meeting rules. Mrs. MacMullan offered to look over the documents and redline them and send them to Mr. Wright to be discussed at the next meeting.

11. **Update on Employee Housing Project Review-**Mr. Wright said the hearing with the division is next week, the closing on the new house has been postponed due to issues with the seller and should be closing at the end of April.

Mr. Wright added that Mary Jane is working on phase 2 which is building townhouses on the corner lot of Beach and Ocean avenue and she will give an update at the next meeting.

A motion to adjourn the meeting was made by Mrs. MacMullan and seconded by Mr. Lacoste. The motion passed unanimously. The meeting adjourned at 5:29pm



Meeting of the Board of Utility Commissioners

Thursday, April 23, 2026 @ 4:00 PM

In attendance: Board Members Barbara MacMullan, Chair, Mary Jane Balser, Second Chair, Tom Risom, Secretary, Tom O'Riordan, Ken Lacoste, Secretary.

Others in attendance: Jeffery Wright, Tracy Fredericks, Jim Stockman, David Lewis, Dick Martin, Evan Carey, Tom Durden, Tom Brown, Rene Meyer

Barbara MacMullan called the meeting to order at 4:04 pm

1. Public Input: No input

2. Commissioners Report

- a) Report on Debt Hearing held on May 15, 2026.
- b) Status Update on Member Satisfaction Survey: Jeff reported that it should be sent out by May 15.
- c) Barbara gave an update on the purchase of the Flaig property on Center Rd.
- d) Barbara reported on an email correspondence from Chris Warfel on residential battery systems and virtual power plants. We will continue this discussion at the next meeting.

3. Treasurer's Report – 2025 Audit Presentation by CBIZ CPA's Kyle Connors and David Bebyn

Mr. Kyle Connors presented the audit which was provided to the board in advance, and is posted online. Several questions were asked by board members and answered by Kyle, Dave Bebeny and Mr. Wright. There was one discrepancy found in the debt service reporting and the board asked that the audit be edited and submitted for approval again.

It was suggested that a new meeting be held on Thursday, April 30th at 10 am at the Block Island Utility District office to review the corrected audit and approve it.

4. President's Report (VERBAL)

- a) Blizzard Review - FEMA Grant Update-we have not heard anything yet; we are included in the Town's filing.
- b) Voltage Conversion Update-we are working on converting West Side Rd. We changed numerous poles and ran a few miles of neutral wire. Before May 15, Payne, Mohegan, and West Side, and half of Coast Guard, will be converted. We have a good plan in place.
- c) PPA Opportunities (Vineyard Wind & Boott Project (Lowell, MA)-The only change is ENE Vineyard Wind; Ken Standler from ENE is having a debate with GE, who has threatened to walk off the project. We need to be cautious. Jeff will get more information on what is happening.

- d) Payne Road Insurance Claim & April 21/22 Federated Visit- updated totals are close to \$120,000. We have worked with Federated and are now confident we won't repeat this mistake again. We have a great relationship with Federated, and they are impressed with the improvements we have made in such a short time.
- e) Touchstone Member Service Excellence Training was held the previous Tuesday and Wednesday. Staff members present said they felt the training was helpful and that it was good to have soft skills training. All agreed that Josh, the trainer from Touchstone, was effective.
- f) Rate Case Filing: Jeff reported his testimony is just about done. Dave and Mary still have some work to do, and Dave has yet to testify. Goal is to have it done by the end of the month.

5. **Review and Act Upon Resolutions** – 1) CFC Certificate of Incumbency and Resolution, and 2) Resolution authorizing Jeffery M. Wright, Barbara A. MacMullan, or Kenneth Lacoste to execute closing documents for the Center Rd. closing.

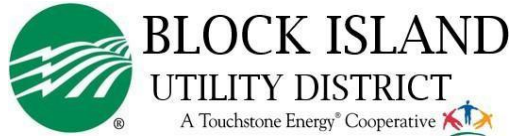
Barbara made a motion to approve both the Certificate of Incumbency and the resolution to sign the purchase documents. Tom seconded the motion. The motion carried unanimously.

6. **Update on Employee Housing Project Review**

Mary Jane asked the meeting to go into closed session.

Barbara moved to go into closed session; the motion was seconded by Tom. The motion carried unanimously.

At 5:35 the closes session portion of the meeting ended and Barbara MacMullan made the motion to adjourn the meeting. The motion was seconded by Tom Risom and the motion was approved unanimously. The meeting was adjourned at 5:36.



Meeting of the Board of Utility Commissioners

Thursday, May 28, 2026 @ 4:00 PM

THE MEETING WILL BE HELD AT THE TNS TOWN HALL

In attendance: Board Members Barbara MacMullan, Chair, Mary Jane Balser, Second Chair, Tom Risom, Secretary, Tom O'Riordan, Ken Lacoste, Secretary.

Others in attendance: Jeffery Wright, Tracy Fredericks, Jim Stockman, David Lewis, Dick Martin, Evan Carey, Tom Durden, Tom Brown, Rene Meyer, Steve Corbett

Board Chair, Barbara MacMullan called the meeting to order at 4:03.

1. Public Input-no input

2. Commissioner's Report

Mr. Wright asked that we discuss the plans for the annual meeting. A discussion took place to speak with the Spring House and to hold the meeting on August 24, 2026, from 5- 7 p.m. It was suggested that hors d'oeuvres and soft drinks be served, with an optional cash bar. These plans need to be solidified at the next meeting.

3. Review of 2026 Strategic Plan

Mr. Wright reported we are good on a safety standpoint. The experience modification rate is 0.91, so we received a discount based on an OSHA formula.

Modified Debt Service-We completed the audit and the modified debt service.

Long-range plan-Cash is tight, but we are working on a new rate case.

Line of Credit-still have a balance, will work hard this summer to pay it off.

Newsletter-Mr. Wright and Mrs. MacMullan still need to work on this.

Employee housing- we have new housing for employees and contractors. The purchase of the Flaig house on Center Rd has closed. Tom Brown and his family will be moving into the house.

Cross Training- We posted a job for financial and membership services; we have had no responses. Discussion took place to repost the position.

Quarterly Capitol Meeting- we have not met in a while, but we don't have much money to work with currently. We will continue to move forward on the project we currently have going.

Renewable portfolio- we may have some possible changes. There may be a push to include nuclear. Mr. Wright stated that this push for nuclear power is highly driven

more by necessity than anything else.

Procurement of long-term contracts- we have an allocation for hydro, and Vineyard Wind if we want it. The dispute with GE and Vineyard Wind no longer seems to be an issue.

4. **Treasurer's Report**

Mr. Risom provided his update, on file.

Mr. Riordan asked about the System losses, which are at 5% for the month. It was discussed to change the sensitivity of this reporting to a yearly average.

5. **President's Report**

Mr. Wright reported we got a call from OER about our grant that they want to close out, and we still have \$60,000 left to bill them. Total project cost to date for the conversion is \$3.5 million, funded by cash from existing rates. Mr. Wright added that we have more ready to go. He pointed to the map in the packet; we have had 2 more conversions this past month. The area in yellow represents approx. 75% of the load but approximately 50% mileage-wise. Most of the equipment needed has already been purchased. We are looking at approximately another 2 million. We will finish Champlin Rd. and other areas of West Side Rd. this fall and early winter. Next spring we plan to convert areas of the airport circuit and north on Corn Neck.

Adding, we have reduced losses, which helps save our members money on rates and improves power quality.

Mr. Wright referred to the renewable energy standard on pg. 11. He reported the state may propose a change to their renewable energy standards and timeline pushing the deadline from 2033 to 2050. We will watch this and keep up with their changes. They are now looking at clean energy, and there is a push to include nuclear in the clean energy definition. There have been some opportunities for nuclear, including Seabrook, NH. It's not about emissions or price; it's about the need for generation, particularly when the others cannot supply.

Employee Housing Update

Mr. Wright reported we closed on the Center Rd. housing on Tuesday of this past week. He added that we are going to draft leases for all of the apartments and the townhouse on High St.

Mrs. MacMullan moved to update the signers on the Bank accounts to Mr. Beybn, Mr. Wright, and the board chair; the motion was seconded by Mr. Risom. The motion passed unanimously.

Mrs. Balser asked to go into closed session, but it was decided to move the discussion to the next meeting.

Mrs. Balser reported that she has been working on a project to add additional units to the property at the corner of Ocean and Beach Ave. She reported she has made some progress but is waiting to report on numbers and the size of the project, whether it will be 3 or 4 units, garages, basements, or crawl spaces. She is waiting for pricing on some of these options.

A discussion to hold a closed-session meeting in June was held. The meeting will be held before the monthly June meeting on June 10th at 4 pm at the meeting room at the Power Company.

6. **Discussion of Performance Review of President Jeffery Wright ***

Mrs. MacMullan moved to go into closed session; the motion was seconded by Mr. Lacoste. The motion passed unanimously.

The meeting went into closed session at 4:52 pm.

The closed session of the meeting ended at 5:35. There was no action taken, and the minutes were sealed.

Mrs. MacMullan moved to adjourn the meeting; the motion was seconded by Mr. Lacoste. The motion passed unanimously. The meeting was adjourned at 5:36.



Meeting of the Board of Utility Commissioners

Wednesday June 10, 2026 @ 4:00 p.m.

Meeting Minutes

Meeting was called to order at 4:06 p.m.

Present: Barbara MacMullan, Mary Jane Balser, Tom Risom, Ken Lacoste, John O’Riordan

Motion was made to go into closed session by Barbara, seconded by Mary Jane. Voted 5-0

1. Discussion of Performance Review of Jeffery Wright
2. Report and Review of Employee Housing Projects

Motion to exit closed session was made by Barbara, seconded by Tom. Voted 5-0.

Barbara reported that one vote was taken in closed session

Motion to seal minutes was made by Barbara, seconded by Ken. Voted 5-0

Motion to adjourn was made by Barbara, seconded by John. Voted 5-0

Meeting adjourned at 6:00 p.m.

AGENDA ITEM 6
REVIEW 2026 STRATEGIC PLAN

Block Island Power Company

Strategic Plan 2026

Mission Statement To serve Block Island with safe, reasonably priced and reliable energy.	Safety Empower and support a workplace culture that promotes the safety of our employees and members.
	Financial Balance Embrace policies that ensure financial stability, reasonable rates and innovative rate making
Vision Statement Our vision is to serve Block Island in a way that enhances our members' lives.	Member Engagement Promote understanding of the cooperative model and transparency
	Sustainable Workforce Invest in workforce stability
	Capital Planning Embrace a sustainable and robust planning process for capital projects that focus on priority, funding, and impacts.
	Power Supply Continuously evaluate future power supply opportunities and develop renewable goals.

GOALS/TARGETS	MEASURE	STRATEGIES
Employee Lost Time Incident Rate Goal 0	ON TRACK 0	Conduct Daily Safety Meetings/Field Visits
Public Incident Rate Goal 0	ON TRACK 0	Host external training (fire/rescue/excavators)
Comply with Quarterly Safety Training and Monthly Truck/Equipment Inspections	ON TRACK	Work collaboratively with BIUD's safety consultant to comply with all required trainings.
Modified Debt Service > 1.50%	1.72%	Continue to grow Equity:Debt Ratio
Develop Long Range Financing Plan	ON TRACK	Produce Timely Quarterly Financials for Review
Pay LOC off in full annually (and carry \$0 balance for 30 days)	ON TRACK	Report monthly on LOC balance and review Financial Policy
Publish Monthly Newsletter	AT RISK	Implement New Website – Improve Meeting Recordings
Develop and Implement Housing/Staffing Plan	ON TRACK	Enhance cross-training efforts, recruit future BOD candidates, and develop recruitment strategy for linemen, engine operations and office admin.
Develop checklist of tasks and track annually for cross training.	ON TRACK	Capital Planning Sub-Committee to meet quarterly to discuss future capital improvements which will focus on employee housing.
Hold Quarterly Capital Planning Sub-Committee Meetings	ON TRACK	Review existing projects, facilities, housing and engineering plans.
Develop Cap plans – Ops and Plant Facilities, Housing, Electric Infrastructure	ON TRACK	Investigate external funding opportunities to support project plans.
Maintain 100% Renewable Portfolio	ON TRACK	Continuously evaluate power supply opportunities and tailor BIUD power supply to long-term goals.
Procure Additional Long-Term Contracts	ON TRACK	Power Supply Sub-Committee to meet quarterly to develop plans.

AGENDA ITEM 7
TREASURERS REPORT

TREASURERS REPORT
FINANCIAL PERFORMANCE METRICS

Presented by: Tom Risom, Treasurer

This month's financial metrics are shown below:

	June 23, 2026	July 20, 2026
Bank Balance	\$53,492	\$146,491.96
Days Cash on Hand	2 Days	10 Days
Month to Month Sales Comparison	\$383,306	\$530,377
Previous Months Total Arrears	\$64,519	\$48,502.05
Operating Line of Credit Balance	\$500,000	\$600,000
Emergency Fuel Line of Credit Balance	\$150,000	\$150,000
Equity Ratio	20.0%	20.0%
System Losses (Running 12 Month Average)	7.56%	7.46%

Each month, Jeff prepares the monthly reports that I review. This collection of reports has been recently edited and now includes the following:

Billing Summary, Current Rates, RIE Deliveries (Meter Reads), BIUD Rooftop Solar Meter Reads, NISC Revenue Summary Report, NISC Arrears Report, NISC Monthly Payment Detail (by day), BIUD Self Use Electric Bills, Fuel Inventory/Tank and Engine Readings, DOE Form 861, Monthly Misc Deposits, Tower/Property Lease Schedule, Check/ACH Run Report and Payroll Summary.

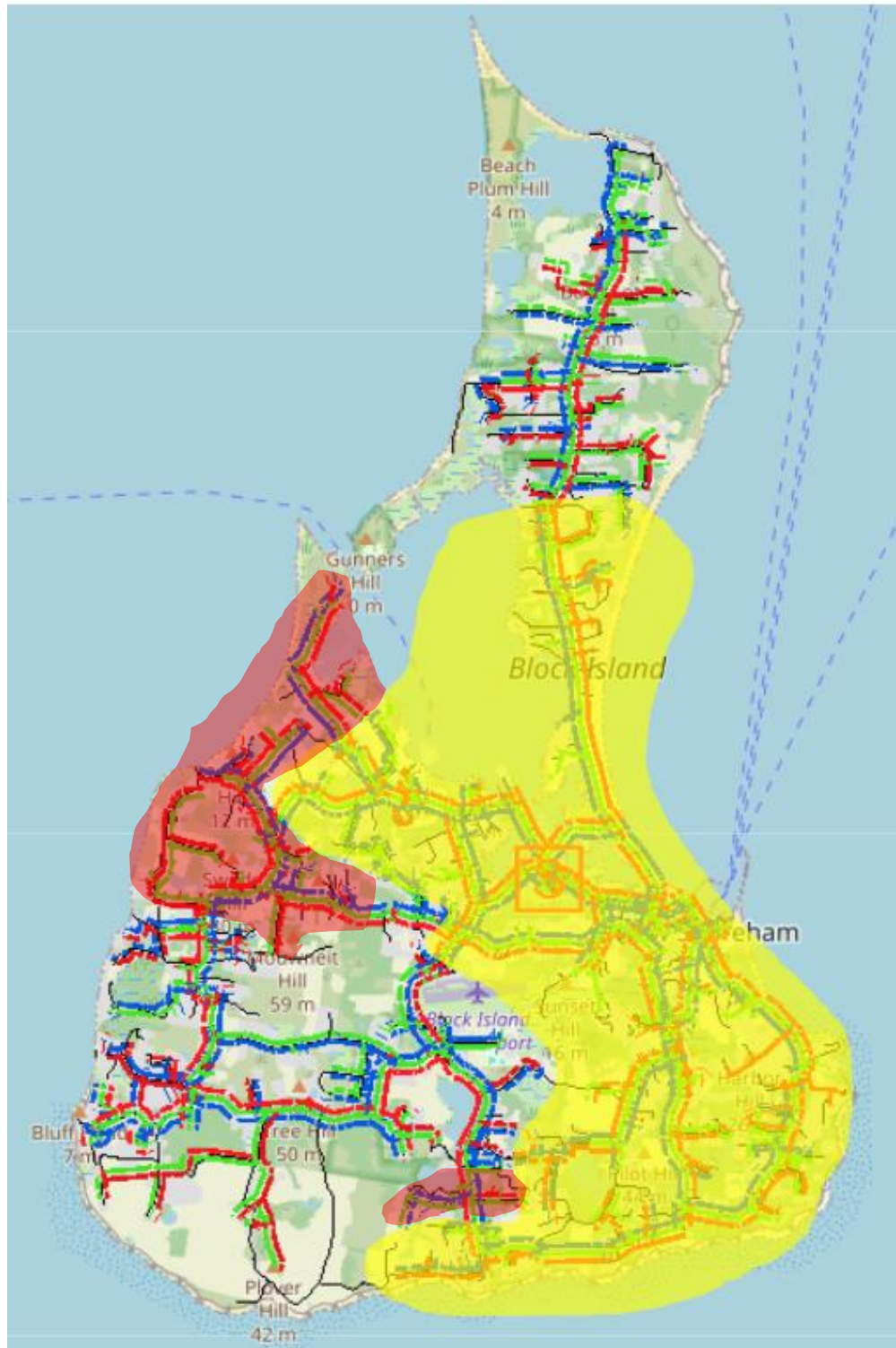
We are up to date with the monthly reviews and are compliant with all financial policies.

Starting last month, Jeff has included another section that reconciles the bank statement with collections. Each month, sales revenues, misc. deposits, and rents should equal the bank statement deposits. There will always be some variance due to timing of deposits and when the bank books them, but for example, this month the statement and deposits were within \$7,000 of each other. Month to month, these variances will reconcile themselves and by year-end should be balanced.

AGENDA ITEM 8
PRESIDENTS REPORT

PRESIDENT'S REPORT

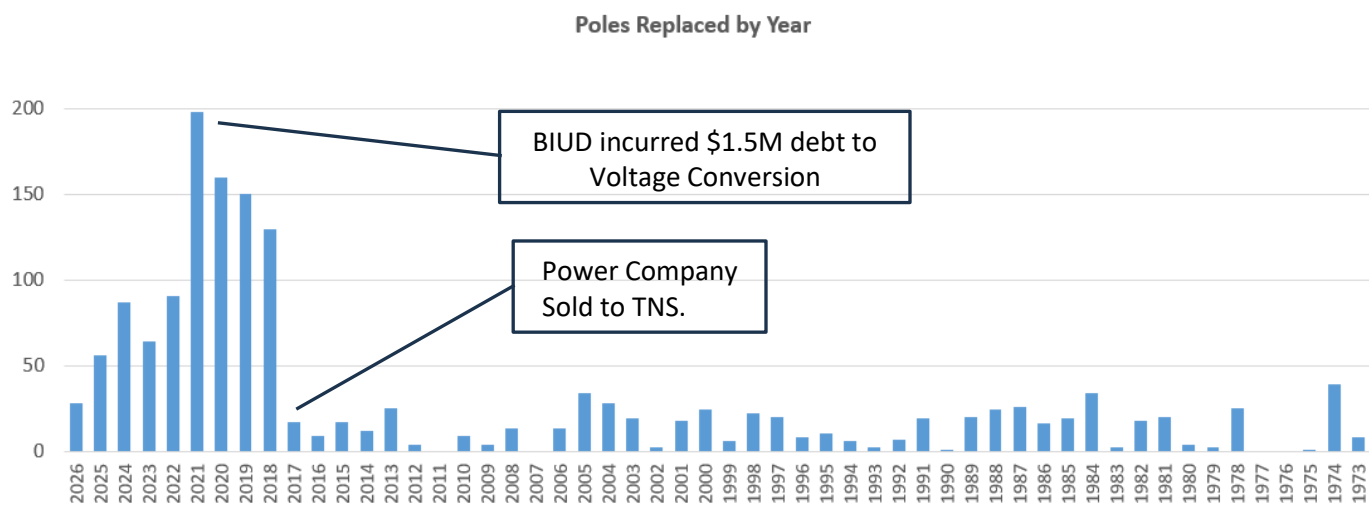
Voltage Conversions: My June update reported that work on the spring 2026 projects was complete. In the last couple of weeks, we have been monitoring the effectiveness of the recent conversions and planning the 2026/27 projects. We have been converting sections of line that had been rebuilt in the last 3-5 years, but those “conversion-ready” lines have run out, and now we will focus on some long-neglected and long-overdue lines that will be rebuilt and converted. The progress map has been updated below to include what is complete (yellow) and what is scheduled for this coming season (red):



The sections of line that will be rebuilt and converted include the rest of Coast Guard Road, Graces Cove, West Side up to Dorries Cove, half of Beacon Hill, Dunns Cartway, and a small section on Lakeside that includes Mitchell Lane. Except for Dunn's Cartway and West Side Road, the lines being rebuilt and converted are original vintage 1958 construction.

We received our final reimbursement from OER (\$63,514), and the grant has been closed out.

Pole Replacements: We've looked back at our pole replacement history, and as the graph below shows, we have been busy converting lines that had already been rebuilt, and we really haven't replaced many poles in recent years. Our strategy now will focus on areas that need pole replacements to maintain safety and reliability.

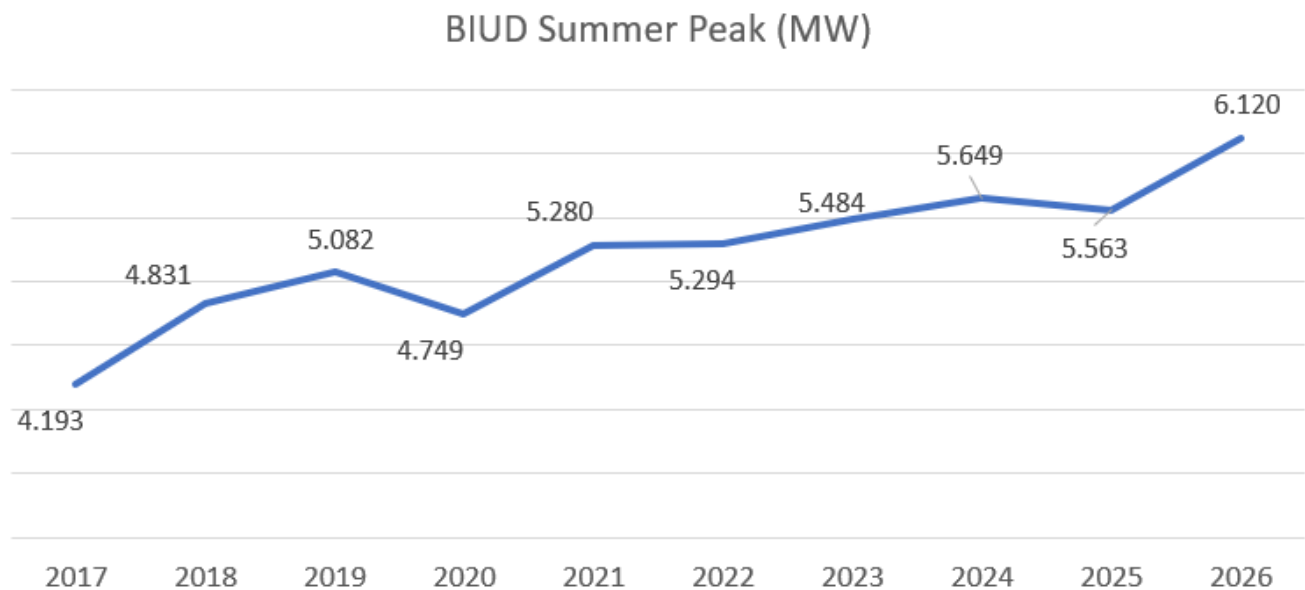


Inflation and lack of funding have also contributed to the recent decline in pole replacements, which is a major part of the rate case justification. Our goal this year is to replace at least 100 between now and next spring.

Our count of total poles replaced since 2017 now stands at 946 out of the 1450 that were over 40 years old.

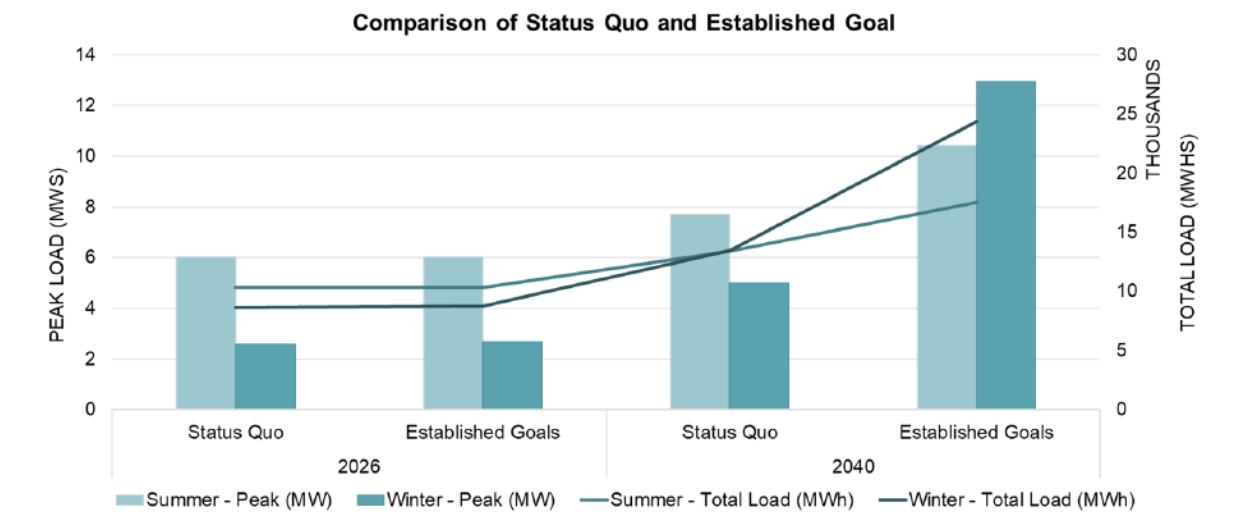
4th of July Reliability: On the night prior to the 4th of July, BIUD set a new system peak of 6.100 MW at the hour ending 7:00 PM. This was followed the following evening with 6.086 at the hour ending 7 PM as well. Thanks to our summer reliability efforts, we did not have any problems. None. Paynes Dock, Boat Basin, and the National Hotel all had internal load-related issues, but we were pleased to get through the weekend with no problems. This is a testament to the effects of the voltage conversion and the recent investments we've made replacing undersized transformers at the marinas.

The chart below shows our historical annual system peaks back to 2017:



As a reminder, this is the ETTIP study’s demand forecast. I do believe that the forecasted summer peak demand of 8.1 MW is entirely reasonable based on the status quo of electrification goals. Over the course of the next ten years, we will need to watch this trend very closely. If we envision exceeding the 7.5 MW capacity limit on the RIE transformer in the next ten years, BIUD will want to request a dual voltage transformer to position itself for one more voltage conversion from 4.160 Wye to 13.8 kV Wye.

Electric Demand Forecast



To accomplish a conversion from 4.160 to 13.8 kV wye, you would use the same exact method we are using now but would be forced to replace every transformer as you proceed with each section of conversion.

RI-Renewable Energy Standard: Governor McKee has signed a new law amending the RI RES. Craig Kieney is summarizing the changes for us now and plans to visit the island in late August to discuss those changes and the introduction of some nuclear into our portfolio.

CFO Recruitment: Our CFO job has been posted on the Cooperative.com job board and has already solicited some interested applicants. We are also advertising it ourselves in as many places as we can locally and in the Northeast Coop region. I've already gotten several calls from nearby cooperatives. The posting closes on September 14th, after which applicants will be screened, interviewed, and, hopefully, brought on board by the end of 2026.

Member Service Representative Posting: Our recent post on the island for a full-time finance/accounting position did not result in any interest. I have asked the BI Times to publish a slightly different version of the job posting in the affiliate papers on the mainland and will repost the edited version on the island as well. We are really seeking someone with basic financial skills, but mostly to back up Tracy in her role as meter data/billing administrator and member service rep.

AGENDA ITEM 9

**REQUEST TO REVISIT THE EXPLORATION AND REPORTING OF THE
CAPABILITIES OF THE SMART HUB HARDWARE AND SOFTWARE
TO DELIVER MORE GRANULAR INFORMATION FOR NEAR REAL-
TIME HOURLY DATA.**

From: [Barbara Macmullan](#)
To: [Jeffery Wright](#)
Subject: Fwd: Request to discuss metering software
Date: Monday, July 13, 2026 8:25:31 AM

FYI

----- Forwarded message -----

From: Christopher Warfel <cwarfel@entech-engineering.com>
Date: Mon, Jul 13, 2026 at 8:20 AM
Subject: Request to discuss metering software
To: Barbara MacMullan <bmacmullan@blockislandutilitydistrict.com>, Barbara MacMullan <bamacmullan@gmail.com>, maryjanelogan@aol.com <maryjanelogan@aol.com>, Ken Lacoste <kencheck6@verizon.net>, Kathi and John O'Riordan <jfokto@me.com>
CC: Tracy Fredericks <tfredericks@blockislandutilitydistrict.com>

Dear Board:

Approximately five years ago (very rough estimate), I asked for permission to discuss with the metering manufacturer and software company the capabilities of our metering with the hope that it would be able to provided additional capabilities that were currently available.

That request was denied, with the representation that the Board/Management would act upon my request and be the intermediary. The outcome of that was being told that I probably overestimated the capabilities of the metering system, but no information was provided on what the metering system was capable of accomplishing.

Since SmartHub was not able to give me the information I was seeking, I did not attempt to use SmartHub since then until recently. In attempting to troubleshoot a multimode solar system, I revisited SmartHub and found that I could not obtain the information I was seeking. I will first say that I am a novice at SmartHub, and it may be capable of delivering the information I need; I just do not know how to retrieve it. If anyone knows how to do this, I would greatly appreciate any reference that shows how this can be accomplished.

What Information am I seeking:

Hourly incremental meter data.

I think this data may exist as it could be the basis for how daily and longer period data is aggregated and displayed.

This data will help me work with software settings for the multimode system such that I can see if changing settings will provide

the results I am attempting to achieve.

Why is it important:

As I said many years ago, it provides information on how power and energy is used. Hence how kilowatts become the kilowatt-hours on one's bill.

Electrical demand is increasing as I am sure you are aware. Electrification, data centers and similar are constraining generation, transmission and delivery of power at various times of day, and individual hourly meter data would provide valuable information on rate design including time of day rates, seasonal rates, and where the cost/benefits exist.

I don't want to write a long email and dilute the request with technical information that you may not be interested in, but I would appreciate you revisiting this request in the very near term.

Thank you, Christopher Warfel

--

Christopher Warfel, PE
ENTECH Engineering, Inc.
PO Box 871, Block Island, RI 02807
(401) 447-5773

This email has been scanned for spam and viruses by Proofpoint Essentials. Click [here](#) to report this email as spam.

Response to Entech Engineering Request dated July 13, 2026

SmartHub is an application provided by the National Information Solutions Cooperative (“NISC”) for its clients, such as the Block Island Utility District, to provide its members with several features, such as electronic bill pay, historical bill archives, kWh usage data, kW demand data, and to receive notices from BIUD. It is intentionally maintained to be a simple tool for members to use and was never intended to be used as an engineering tool.

Each member has access to it. BIUD’s policy prohibits the distribution of members' data to anyone except for themselves. That does not prevent each member from sharing their data with others, such as solar developers if they choose.

The NISC data is not real-time. The information, specifically meter data, is published the day after it is collected. It can then be displayed in daily, hourly, or 15-minute intervals. The data is collected from the Trilliant Metering System daily (each night at midnight) and is then uploaded into the NISC Meter Database for many purposes, including publishing on the SmartHub App.

Can BIUD access real-time data using its Trilliant Meter Hardware and Software?

Yes, we often do so to work with members to investigate usage variances and to help answer questions that can often be answered with 5-minute interval data. This is done by communicating with the meter selected when interrogated. When we do this, in addition to meter usage data, we can view power quality data, outage data, blinks, surges, etc. This is done only on a meter-by-meter basis and only as needed. As you can imagine, the amount of data transmission to access every meter in real time would be technologically prohibitive.

BIUD is willing to work with any member cooperative to help answer metering questions, and we do so almost daily. We provide SmartHub as a quick and easy member interface. If anyone needs more granular information, we can provide that for the member.

AGENDA ITEM 10
UPDATE ON EMPLOYEE HOUSING